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Installation Guide for Novalnet Shopware 6 Plugin

Version	Date	Remarks
13.1.0	08.09.2023	[Fix] Payment Plugin build executed for proper installation

For previous version changelog, go to <u>https://github.com/Novalnet-AG/shopware-6-payment-integration-novalnet/tree/v13.1.0</u>

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1 QUICK SETUP

This guide describes the quick installation procedure of Novalnet payment plugin with your shop system and to start accepting payments worldwide. For this integration, a Novalnet merchant account is needed to accept Novalnet payments, so please make sure that you have received your merchant account details from our sales team. If not, drop a mail to <u>sales@novalnet.de</u>

This Novalnet payment plugin version (13.1.0) supports the following versions of Shopware 6:



To get started:

- 1. Log in to the Novalnet Admin Portal with your merchant account details (user credentials).
- 2. Log in to your Shopware 6 shop system.
- 3. Make sure that you have extracted the payment plugin package from the zip file you have received. If you have received only the installation guide without the payment plugin package (zip file), install the payment plugin via composer.

1.1 Plugin Installation

1.1.1 Plugin Installation via Composer

Follow the below steps to install the Novalnet payment plugin via composer from the shop root directory. **Step 1:** Run the following command in your terminal to upload Novalnet payment plugin,

composer require novalnet/shopware6-payment:13.1.0

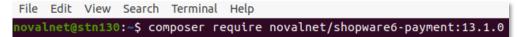


Figure 1

Step 2: Run the following command in your terminal to refresh Novalnet payment plugin and its status,

php bin/console plugin:refresh

File Edit View Search Terminal Help

novalnet@stn130:~\$ php bin/console plugin:refresh

Figure 2

Step 3: Run the following command in your terminal to **install**, **activate** and **clear the cache** in Novalnet payment plugin,

php bin/console plugin:install --activate --clearCache NovalnetPayment

File Edit View Search Terminal Help

novalnet@stn130:~\$ php bin/console plugin:install --activate --clearCache NovalnetPayment

Figure 3

Once you have installed the Novalnet payment plugin through composer, skip the section 1.1.2 Plugin

Installation via Package.

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1.1.2 Plugin Installation via Package

To install the Novalnet Payment Plugin, please go to your shop admin panel and follow the bellow steps,

Step 1: Navigate to **Extensions** \rightarrow **My extensions** in your shop admin panel as shown below,



Figure 4

Step 2: Click **Upload extension** and choose the **NovalnetPayment.zip** file that is included in the Novalnet Shopware plugin package.

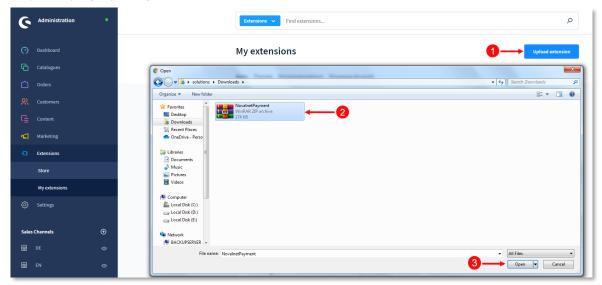


Figure 5

Step 3: Once uploaded, the Novalnet Payments plugin will be shown under Apps tab as shown below,

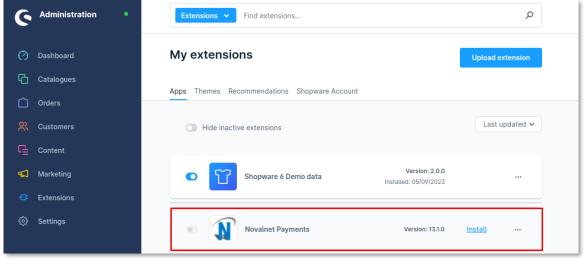


Figure 6



Step 4: Now click Install to install the Novalnet Payments.

6	Administration •	Extensions V Find extensions	م	
Ø	Dashboard	My extensions	Upload extension	
Ф	Catalogues	Apps Themes Recommendations Shopware Account		
Ĺ	Orders			
	Customers	Hide inactive extensions	Last updated 🗸	
G	Content			
4	Marketing	Shopware 6 Demo data Version: 2.0.0 Installed: 05/09/2023		
	Extensions			
	Settings	Novalnet Payments Version: 13.10	install	

Figure 7

Step 5: Then click the **O**slide to activate **Novalnet Payments**.

6	Administration •	Extensions V Find extensions	م	
Ø	Dashboard	My extensions	Upload extension	
Ф	Catalogues	Apps Themes Recommendations Shopware Account		
۵	Orders			
റ്റ	Customers	Hide inactive extensions	Last updated 🗸	
G	Content			
\$	Marketing	Novalnet Payments Version: 13.1.0 Installed: 06/09/2023		
÷œ	Extensions			
ŝ	Settings	Shopware 6 Demo data Version: 2.0.0 Installed: 05/09/2023		

Figure 8

1.1.3 Upgrading the Novalnet Payment Plugin

- You can get the updated plugin either directly from the Shopware store, or by contacting our <u>technical</u> <u>team</u> or via <u>Novalnet homepage</u>.
- Earlier version of the Novalnet Payment plugin should be installed in the shop to make the Store update.

1.1.4 Plugin Update via Composer

Update the Novalnet Payment plugin in your shop backend to the current version without changing the previous plugin configurations. Before update the plugin, Uninstall the current version plugin.

Follow the below steps to update the latest Novalnet payment plugin via composer from the shop root directory,

Step 1: Run the following command in your terminal to uninstall Novalnet payment plugin,

bin/console plugin:uninstall NovalnetPayment

noval	Lnet@s	tn130	:~\$ t	oin/conso	le plugin:uninst	tall No	valnetPay
File	Edit	View	Searc	h Termina	Help		

Figure 9

NOVALNET AG Payment Institution Feringastr.4 85774 Unterföhring Tel.: +49 89 9230683-19 Fax: +49 89 9230683-11 E-Mail: <u>technic@novalnet.de</u> Tax id: DE254954139 Board of Directors: Gabriel Dixon (CEO), Johnson Rajdaniel (CFO) Chairman of the supervisory Board: Frank Haussmann Commercial register number: HRB 167381

ient



Step 2: Run the following command in your terminal to upload Novalnet payment plugin,

composer require novalnet/shopware6-payment:13.1.0

File Edit View Search Terminal Help

novalnet@stn130:~\$ composer require novalnet/shopware6-payment:13.1.

Figure 10

Step 3: Run the following command in your terminal to refresh Novalnet payment plugin and its status,

php bin/console plugin:refresh

File Edit View Search Terminal Help novalnet@stn130:~\$ php bin/console plugin:refresh

Figure 11

Step 4: Run the following command in your terminal to update and clear the cache in Novalnet payment plugin,

php bin/console plugin:update --clearCache NovalnetPayment

File Edit View Search Terminal Help

novalnet@stn130:~\$ php bin/console plugin:update --clearCache NovalnetPayment

Figure 12

Step 5: Run the following command in your terminal to install, activate and clear the cache in Novalnet payment plugin,

php bin/console plugin:install --activate --clearCache NovalnetPayment

File Edit View Search Terminal Help

```
novalnet@stn130:~$ php bin/console plugin:install --activate --clearCache NovalnetPayment
```

Figure 13

1.1.5 Updates (Local Update)

You can update the Novalnet Payment plugin to the current version in your shop backend without changing the previous plugin configurations.

This update doesn't require a Shopware account login.

Step 1: Navigate to **Extensions** \rightarrow **My extensions** and click **Upload extension** as shown in Figure 4 and 5.



Step 2: Click icon under Novalnet Payments and then click Update to [version number.]

	nistration •	Extensions Y Find extensions		م
🕜 Dashbo	bard	My extensions		Upload extension
🖒 Catalog	gues	Area Thomas Decommendations Chammer Account		
C Orders		Apps Themes Recommendations Shopware Account		
S Custon	ners	Hide inactive extensions	Last updated \checkmark	
Centen	nt			
📢 Market	ing	Novalnet Payments	Version: 12.5.4 Update	•••
-🖸: Extensi	ions			Update to 13.1.0
{ිා Setting	ıs	• Shopware 6 Demo data	Version: 2.0.0 Installed: 05/09/2023	Uninstall
		Figure 14		

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Step 3: Next, the updated version of Novalnet Payment plugin will be listed under **Apps** (as shown in the image below).

C Administration •	Extensions	م		
🕐 Dashboard	My extensions		Upload extension	
Catalogues	Anne Themes Decommendations Chonung Account			
C Orders	Apps Themes Recommendations Shopware Account			
<mark>앉</mark> Customers	Hide inactive extensions	Last updated 🗸		
C Content				
d Marketing	Novalnet Payments	Version: 13.1.0 Installed: 06/09/2023		
- Extensions				
ô〉 Settings	• Shopware 6 Demo data	Version: 2.0.0 Installed: 05/09/2023		

Figure 15

Step 4: Uninstall the plugin as a next step to update it.

6	Administration •	Extensions V Find extensions	Q
Ø	Dashboard	My extensions	Upload extension
Ф	Catalogues	Apps Themes Recommendations Shopware Account	
Û	Orders	Apps Themes Recommendations Shopware Account	
e,	Customers	Hide inactive extensions	Last updated V
ſ	Content		
₽	Marketing	Shopware 6 Demo data Version: 2.0.0 Installed: 05/09/2023	
	Extensions		Uninstall
ŵ	Settings	Novalnet Payments (inactive) Version: 13.10 Installed: 06/09/2023	•••

Figure 16

Step 5: In the pop-up notification, click **Uninstall**.

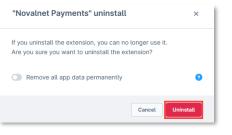


Figure 17

Step 6: Refer to the topic <u>1.1.2 Plugin Installation via Package</u> to install the plugin as shown in Figure 6 - Figure 8.



1.2 Global Configuration in the Shopware shop system

The main configuration occurs in your Shopware 6 shop system as well as in the Novalnet Admin Portal.

In your Shopware 6 shop admin panel navigate to **Settings** \rightarrow **Extensions** \rightarrow **Novalnet** as shown below,

6	Administration •	Fi	ind products, customers, orders	Q	4
Ø					
Ф	Catalogues	1	Settings		
۵		Shop			
		System			
G		Extensions	Novalnet 🔶 3		
Å	Marketing	↑			
		2			
Ø	Settings 🔶 1				

Figure 18

Next, you will be forwarded to the Global Configuration page as shown below to enter the following keys:

- **() Product activation key** a unique token for merchant authentication and payment processing.
- Payment access key a secret key assigned to each merchant which encrypts the data to avoid user manipulation and fraud.
- **()** Tariff ID a unique identifier created based on the tariff type at Novalnet.

Novalnet API Configuration
Your project is in test mode
Please read the Installation Guide 🖉 before you start and login to the Novalnet Admin Portal 🗹 using your merchant account. To get a merchant account, mail to sales@novalnet.de or call +49 (089) 923068320
Important notice: Payment plugin configurations are now available in the Novalnet Admin Portal 2. Navigate to the Projects > choose your project > Payment plugin configuration, to configure them.
Novalnet allows you to verify the payment method behaviour before going into production mode by using test payment data. Access the Novalnet test payment data available <u>Here</u> C
Product activation key *
Payment access key *
Select Tariff ID *
v
Enable Order Confirmation E-mail



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To get your Product activation key and Payment access key, go to the Novalnet Admin Portal, navigate the Projects menu and choose your project as shown below,

								Q Search		MID 4	A TEST MODE	•	88	4
Q Search	Own Pro	ects 💌										Create new	r project	
🛃 Statistic	Project	ts (URL's/Sales o	channels) processed at No	ovalnet. Here you can add n	ew projects by clicking on "C	reate new project" button at the top	p right							
Dashboard	٠	S.No	Project ID	\$	Project		URL		On-Hold		Activated			
Manual processing		1	14	SHOPWARE DEMO SHO	P	https://shopw	are.novalnet.de		0		ø		** ↑	
Dunning & Debt collection													2	
Additional Services													-	
🛦 Projects 🔶 🚺													_	

Figure 20

Click API credentials, copy the API Signature (Product activation key) and Payment access key as shown below,

									Q Search	MID 4	A TEST MODE	-	86	4
Q Search	Own Projects > SHOPWARE DEMO SHOP (14) -			_0								Create ne	w project	
🛃 Statistic	Project Overview Payment Methods	Fraud Modules Payn	ment form AF	Pl credentials	imail notificatio	203								
n Dashboard			_									Create new	v Tariff	
Manual processing	Payment access key			a87ff67	79a2f3e71d918	1367675421220 🗲	-3							
Dunning & Debt collection	Project ID API Signature (Product activation key)			14 n7thr7	obStictutizativ	aym7MQ44qanboblj	bloodido tati H	2ekheWiftigsh11P	Irmilor	2				
≓ Invoice & Payout	Teriff ID's			30		HOPWARE DEMO Ta		Summer II.	churbe d	2	1			
👍 Projects														

Figure 21

Paste the **Product activation key** and **Payment access key** in the respective fields in your shop admin panel. Next, choose the Tariff ID from the **Select Tariff ID** drop down menu that you have created.

Novalnet API Configuration
Your project is in test mode
Please read the Installation Guide 🖉 before you start and login to the Novalnet Admin Portal 🗹 using your merchant account. To get nerchant account, mail to sales@novalnet.de or call +49 (089) 923068320
mportant notice: Payment plugin configurations are now available in the <u>Novalnet Admin Portal</u> Ø. Navigate to the Projects > choose your project > Payment plugin configuration, to configure them.
Novalnet allows you to verify the payment method behaviour before going into production mode by using test payment data. Access the Novalnet test payment data available <u>Here</u> 2
Product activation key *
7ibc7ob5[xtJEH3gNbeWJflHah nbobijbnmdli0poyw doU3HJVoym7MQ44qf7cpn7pc
Payment access key *
a87ff679a2f3e71d9181a67b7542122c
Select Tariff ID *
One-time pay with transferred amount
Enable Order Confirmation E-mail
Figure 22

Then click

to update the changes.

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Save

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1.2.1 Notification/Webhook configuration in the Novalnet Admin Portal

In the **Global Configuration** page, on your shop admin panel, you will find your **Notification / Webhook URL** under **Notification / Webhook URL Setup** as shown below,

Notification / Webhook URL	3
https://shopware.novalnet.de/novalnet/callback	

Figure 23

Click **Configure** to setup your **Notification / Webhook URL** in to the <u>Novalnet Admin Portal</u> as shown below,

Notification / Webhook URL	0
https://shopware.novalnet.de/novalnet/callback	
Configure	

Figure 24

After successful configuration, your shop **Notification / Webhook URL** will be linked with your Novalnet Merchant account which can be seen under **Vendor script URL/ Notification & Webhook URL** field of your project as shown below,

NOVALNET AG =	Q Search MID 4 ATEST	MODE 🗮 👪 🛔
Q Search	Own Projects > SHOPWARE DEMO SHOP [14] *	Create new project
Statistic	Project Overview Payment Methods Fraud Modules Payment form API credentials Email notifications	
🚳 Dashboard		Create new Tariff
Manual processing	😗 Vendor script URL / Notification & Webhook URL https://shopware.nowinet.de/novainet/caliback/ 🗡 tee 🔶	
Dunning & Debt collection		
Additional Services		
📥 Projects		

Figure 25

In your shop system, you can additionally test the Webhook URL manually and send notification emails to specific email addresses as shown below,

0
0
0

Figure 26

- (1) Notification / Webhook URL Required to keep the merchant's database/system up to date and synchronized with Novalnet (for example: up-to-date transaction status delivery).
- (1) Allow manual testing of the Notification / Webhook URL Enable this to test the Novalnet Notification / Webhook URL manually. Disable this before setting your shop system live, to block unauthorized calls from external parties.
- **()** Send e-mail to Every execution will be sent as a message to the e-mail address defined in this field.

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1.3 Payment Activation in the Novalnet Admin Portal

All the Novalnet supported payment methods can be viewed here: <u>www.novalnet.com/payment</u> if you have any questions on the payment methods or have additional payment method requests, please contact <u>sales@novalnet.de</u>

To activate the <u>preferred payment methods</u> for your website, navigate to <u>Novalnet Admin Portal</u> \rightarrow **Projects** \rightarrow choose your project \rightarrow **Payment Methods** \rightarrow click **Edit Payment Methods** in the top right corner as shown below,

				Q Search	MID 4 🔺 TES	ST MODE 💻 🕮 🚊
Q Search	Own Projects > SHOPWAREDEMO SHOP (14) • Third party Projects •			2-	+ Create new project
🕑 Dashboard	Project Overview Payment Me	thods Fraud Modules Payment form API credential	ls Email notifications Payment plugin configuration		Payment plugin configuration	Edit Payment Methods
🗠 Statistic						
Manual processing	VISA	Credit Card	٥			
Point Of Sale (POS) New	8	Invoice with payment guarantee	0			
🚉 Debtor management	SEPA	Direct Debit SEPA	0			
Dunning & Debt collection	SEPA	Direct debit SEPA with payment guarantee	0			
₽ Invoice & Payout	Q Breakles piwiecosh	Barzahlen/viacash (Deutschland)	0			
🔑 Additional Services	PayPal	PayPal	Configure			
d Projects	SOFORT	Sofort online bank transfer	0			
Risk management		Bancontact	0			
arepsilon Subscription	Baccentert		-			
Marketplace/Affiliate		iDEAL (online bank transfer Netherlands)	0			
S Instalment	êps	eps (online bank transfer Austria)	•			
🖸 Cashdesk	giro <mark>pay</mark>	giropay	•			
🙎 Account 🖕	Priziewy	Przelewy24 (online bank transfer Poland)	•			
FAQ & Support	Contraction (Postfinance card	Configure			
	Annual) (Annual	Postfinance	Configure			
	MB	Multibanco	•			
	•	Trustly	0			
	daami Titaadaraa	Online bank transfer	0			
	é Pay	Apple Pay	Configure			
	C Algay					
	C Algory	Alipay	٥			
	S 2270	WeChat Pay	٥			
		Instalment by invoice	٥			
	SEPA	Instalment by SEPA direct debit	٥			C

Figure 27

12



Next, select the preferred payment methods and click **Update** to activate them as shown below,

			🔺 🔍 Search MID 4 🔺 TEST MODE 💻 🗃 😩
Empowering Payment	Own Projects > SHOPWARE DEMO S		Create new project
Q Search	Project Overview Paymer	• 1 nf Methods Fraud Modules Payment form API credentials Email notifications	
Ø Dashboard	SEPA		
Statistic	VZSA	Direct Debit SEPA Credit Card	8
Manual processing	C Descables		
Rew Beta	it viacosh	Barzahlen/viacash (Deutschland)	8
💼 Dunning & Debt collection	SOFORT	Sofort online bank transfer	•
→	PayPal	PayPal	8
Additional Services	Banconfact	Bancontact	
	စ််ဝန	eps (online bank transfer Austria)	ø
A Projects	gird pay	giropay	
2 Subscription	MB	Multibanco	
Marketplace/Affiliate	Prostewy24	Przelewy24 (online bank transfer Poland)	
Instalment	8	Postfinance card	
Cashdesk			
🚊 Account 🖡	2 Annue	Postfinance	8
(?) FAQ & Support	BAAN TRAASFER	Online bank transfer	•
		Instalment by invoice	8
	S€PA	Instalment by SEPA direct debit	8
	S€PA	Direct debit SEPA with payment guarantee	
		Invoice with payment guarantee	8
	12	iDEAL (online bank transfer Netherlands)	•
	é Pay	Apple Pay	8
	🛃 Alipary'	Alipay	8
	S 2851	WeChat Pay	
	G Pay	Google Pay	
		Trustly	
		Prepayment / Invoice	8
	Update		(

Figure 28

To use the Apple Pay payment method, go to Apple Pay \rightarrow Configure \rightarrow Add new domain in the <u>Novalnet</u> Admin Portal as shown below,

NOVALNET AG						Q Search	MID 4 🔺 TEST MODE		_
Q Search	Own Projects > SHOPWAI	RE DEMO SHOP (14) 🔻	Third party Projects 💌				• c	reate new project	
₩ Statistic	Project Overview	Payment Methods	Fraud Modules Payment form API crede	ntials Email notifications					
Ø Dashboard		1					► Edit Pay	ment Methods	
Manual processing	∉ Pay	Apple Pay		Configure -2					
Lustomers					×				
🚊 Dunning & Debt collection			Apple Pay Configuration						
₽ Invoice & Payout			Register and verify domain						
✗ Additional Services			Add new domain						
A Projects	Data protection Imprint		Client Key	0f84e6cf6fe1b93f1db8198aa2eae719				© Novainet 2022	
₽ Subscription			Domain list						
Marketplace/Affiliate									
🛢 Instalment									
Cashdesk									
🙎 Account 🖣									
FAQ & Support									

Figure 29

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Then, paste your shop domain for which you enable Apple Pay, and click **Download verification file**. You will need to host that verification file in your domain's root directory.

For example: the path should be, <u>https://shopware6.novalnet.de/.well-known/apple-developer-</u> merchantid-domain-association

	Own Projects > SHOPWA	AE DEMO SHOP (14) +	Third party Projects +
Q. Shirth	Project Overview		Fraud Modules Payment form API credentials Email notifications Payment plugin confinuention
O Destabated			Add new domain
🔄 statuta:		Postfinance	ADD MEM VEHICATION
🖶 Manual processing		Multibanco	1 Provide the domain where the file will be hosted
🔠 Pourt (H Sale (PGS) - New	-		Input the top-level domain (e.g. novalnet.com) or sub-domain (e.g. shop.novalnet.com) that you wish to enable Apple Pay for.
22 Debter management.	and the second second		[https://shopware.novalnet.d]
1 Dunning & Debritoflection	🔹 Pay	Apple Pay :	2 Download verification file.
국은 Involte & Payout :		Allpry	3 Host the verification file
🎢 Additional Sérvices	0.02	WeChat Pay	You'll need to host the verification file you downloaded above at your domain in the following location: https://shopware.novalnet.de/.well-known/apple-developer-merchantid-domain-
da Projects			association
O this management	SCPA		Please note that if the .well-known directory is not available, you have to create
C subscription	SUPA		
faf Marketplace/Attitute	E.	Pay by Involce-NN	Back Verify
	SEPA	SEPA credit	0

Figure 30

Please note that if the .well-known directory is not available, you have to create it.

To use the **PayPal** payment method, configure the **PayPal API** details in the <u>Novalnet Admin Portal</u> as shown below,

					Q Search MI	D 4 🔺 TEST MODE 🗮 👪
mpowering Payment Q Search	Own Projects > SHOPWARE DEMO SHOP (14) -					🕞 Create new projec
Statistic	Project Overview Payment Methods	Fraud Modules Payment form	API credentials Email notifications			
🏂 Dashboard						+ Edit Payment Methods
Manual processing	PoyPoi PayPai		Configure -	2		
Dunning & Debt collection	Туре	Confirmation	Recurring payments	Refund support	Dispute support	Overview
± Invoice & Payout	WALLET	Yes Paypal Configuration	Yes	Yes X	No	
Additional Services		API User Name*				
Projects		API Password*				
3 Subscription	Data protection Imprint	API Signature*				© Novain
Marketplace/Affiliate			Transactions" option activated at PayPal in your PayPal without end user interaction) through Novalnet.	account, to process the		
		subscription / follow-up payment	without end user interaction) through Novalnet.			

Figure 31

To use the **PostFinance** payment method, configure **Ep2-Merchant ID** details in the <u>Novalnet Admin Portal</u> as shown below,

					Q Search	MID 4	A TEST MODE	86	
Q Search	Own Projects > SHOPWARE DEMO SHOP (14) +						- Create	new project	
Statistic	Project Overview Payment Methods	Fraud Modules Payment form /	PI credentials Email notifications						
🚳 Dashboard							🕞 Edit Payment I	Methods	
Manual processing	Postfinance		Configure 🔶 🔁						
Dunning & Debt collection	Туре	Confirmation	Recurring payments	Refund support	Dispute support		Overview		
≓ Invoice & Payout	ONLINE-BANK-TRANSFER	PostFinance configuration			No				
🖉 Additional Services		Ep2-Merchant ID							
A Projects		·							
C Subscription	Data protection Imprint	Update 🔶 3		_				© Novainet	2022

Figure 32

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1.4 Payment Configuration in the Shopware shop system

After activating the payment methods in the <u>Novalnet Admin Portal</u>, you must enable these payment methods in your shop admin panel to display them on your Shopware 6 checkout page. Navigate to **Settings** \rightarrow **Shop** \rightarrow **Payment methods** as shown below,

6 Administration *	All v Find products, outcomers, orders	Q
 Control of the second of the se	Settings	
Customers Shop System System System Setensons Marketing	🔞 Address settings 📃 Basic information 🙀 Curt settings	
Extensions Settings	Countries € Currences 𝔅 Customer groups O Delivery times Documents Email templates	
Sates Channels Image: Channels	Essential characteristics 89 Flow Builder 😰 ImportExport	
🖬 shopwards 🗠	Conjunts signal Conjunts signal Conjunts signal Conjunts signal Conjunts Conjunts	
	Pule builder R Salutations R Scale units D Search D SE0 Ge Snipping	
O Collapse menu	III Sitemap 🛛 Sitemap 🖉 Taga	
Norbert Maier Administrator	(C) Tax	

Figure 33

Novalnet payment method will be shown below,

ଡ଼	Administration		All v Find products, customers, orders	م
Ø	Dashboard	< @	Payment methods English	✓ Add payment method
С	Catalogues			
۵	Orders			
				Edit display order in checkout
	Content			
₽	Marketing		Novalnet Payment	
	Extensions			
٢	Settings		Secured and trusted means of accepting all payment methods supported worldwide. Novalnet provides the most convenient way to increase your sale and deliver seamless checkout experience for your customers.	s <u>Edit details</u> Active
			and deuver seamess checkout experience for your customers.	
Sale	s Channels			

Figure 34

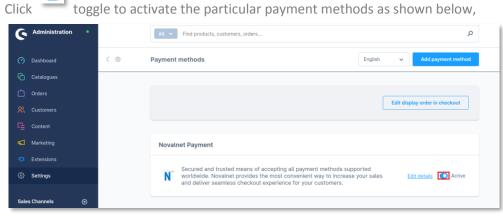


Figure 35

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Refer chapter <u>3 ADDITIONAL CONFIGURATION</u> for more payment configurations.

- (1) If you have any recommendations or suggestions for improvement kindly share your thoughts with us on technic@novalnet.de or call us at +49 89 9230683-19.
- ① Are you happy with our service and support? Please spend a few minutes to share your success here

1.5 Payment Configuration in the Novalnet Admin Portal

For additional payment configuration settings for each payment method, navigate to <u>Novalnet Admin</u> <u>Portal</u> \rightarrow **Projects** \rightarrow {choose your project} \rightarrow **Payment plugin configuration** on the right. Then, choose the required payment methods, configure the additional payment settings and save the changes made.

NOVALNET AG		۲	Q Search	MID 4	TEST MODE	- (*
Q Search	Own Projects > SHOPWARE DEMO SHOP(14) Third party Projects				+ C	ireate new p	project	
 Dashboard 	Project Overview Payment Methods Fraud Modules Payment form API credentials Email notifications Payment plugin configuration							
₩ Statistic		-						
Manual processing	Global configuration *				@ Ci	stomization		
🎽 Point Of Sale (POS) New	Display payment method logo							
🚉 Debtor management	Save							
Dunning & Debt collection								
문 Invoice & Payout								
🔑 Additional Services								
🚓 Projects 🔶 🚹								
Risk management								

Figure 36

Refer chapter <u>3 ADDITIONAL CONFIGURATION</u> for more payment configurations.

(1) If you have any recommendations or suggestions for improvement, kindly share your thoughts with us to develop our payment plugin further <u>technic@novalnet.de</u> or call us at +49 89 9230683-19.

1.6 Readme procedures to display the Novalnet transaction details

To display the Novalnet transaction comments in shop order mail, follow the below steps.

Step 1: Navigate to **Settings** \rightarrow **Shop** \rightarrow **Email templates** \rightarrow **Type** \rightarrow choose the relevant status and click **Edit** to view the **HTML** section under **Mail text**.

:	Settings >	Email templates		English 🗸	Add 🗸
Templates		Туре …	Description	Sales Channels	
		Enter payment state: Cancelled	Shopware Default Template		
		Enter payment state: Reminded	Shopware Default Template		
		Enter payment state: Refunded (partially)	Shopware Default Template		
		Enter payment state: Paid	Shopware Default Template		•••
		Enter payment state: Paid (partially)	Shopware Default Template		
		Enter payment state: Open	Shopware Default Template	Duplicate Delete	
		Enter payment state: Refunded	Shopware Default Template		

Figure 37



Step 2: Add the below code in the HTML block and click Save to save the changes as shown below



t ema	il template	English	~	Cancel	Save
Mail t	ext				
Plain te	ext				
12	<pre>{% set currencyIsoCode = order.currency.isoCode %} {% if order.orderCustomer.salutation %}{(order.orderCustomer.salutation.translated.lette .firstName)} {(order.orderCustomer.lastName }},</pre>	erName ~ ' ' }}0	endif %}{	{ order.orderCust	toner
3 4 5 6 7	We received your payment and will now start processing the order. Order number: {{ order.orderNumber }}				
8 9	Information on your order:				
10 11 12 13	Pop. Prod. Bo. Description Quantities Price Total ({ loop.index.}) (f. if inciten.spisod.producthwher is defined \$\{ incit. ({ loop.index.}) (f. if incit.en.spisod.producthwher is defined \$\{ incit.en.spisod.	<pre>bad.productNumbes and lineIten.pay f lineIten.payload 'referencePrice' stures first %}, value.price curs l)}% endif %}f</pre>	<pre>/load.optio ad.options d.features ') %}{% if {{ referen 'ency(curre 'endif %}</pre>	ns length >= 1 % last != option % length >= 1 %}{% cePriceFeature.va ncyIsoCode) }}*	}, {% }{{ " set
HTML	If limited models 11 Instead with the company for and the second s	(f lizzi)		i cal currancu	
108 109	(% endif %)				*
110 111 112 113 114	<pre>Selected payment type: {{ order.transactions.first.paymentHethod.tr {{ order.transactions.first.paymentHethod.translated.description }}-br> dbr></pre>	anslated.name }]			
115 116 117 118	<pre>{% set comments = '' %} {% for transaction in order. {% for transaction in order. } = '' %; {% set comments = transaction.custonFields[novalnet_comments'] = '' %; } % set comments = transaction.custonFields[novalnet_comments'] !split('&&') %} }</pre>				
119 120 121	<pre>(% endif %) {% endif %} {% endif %} {* if convents != '' %}</pre>				
122 123 124 125	<pre>cbr>sstrongs[[NovalmePayment.text.commentsHeader" trans]] {{ comments[header" trans]] {% endif %} -br> </pre>				
126	{% if delivery %}				-

Figure 38

- Based on the shop languages, you must configure the above mentioned code for Email template.

2 TESTING AND GOING LIVE

Execute test transactions by navigating to <u>Novalnet Admin Portal</u> \rightarrow **Projects** \rightarrow {choose your project} \rightarrow **Payment plugin configuration** select the preferred payment methods and enable the **Test mode**. In the test mode the transaction amount will not be charged by Novalnet.

Test mode

Figure 39

Refer below URL for the Novalnet test payment data for testing <u>https://developer.novalnet.de/testing/</u>

Execute orders in LIVE MODE

To proceed with LIVE orders, Don't forget to disable the **Test Mode** for the preferred payment methods in the <u>Novalnet Admin Portal</u>.

If you have any recommendations or suggestions for improvement, kindly share your thoughts with us to develop our payment plugin further <u>technic@novalnet.de</u> or call us at +49 89 9230683-19.

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3 ADDITIONAL CONFIGURATION

3.1 Additional configuration for all the payment methods

For additional payment configuration settings for each payment methods, navigate to <u>Novalnet Admin</u> <u>Portal</u> \rightarrow **Projects** \rightarrow {choose your project} \rightarrow **Payment plugin configuration** in the top right corner. Then, choose the payment methods and configure the required additional payment settings as shown below.

Payment due date (in days)

Payment due date (in days) refers to the duration (number of days) given for buyer to complete the payment. The payment process and duration may differ for each payment method.

- This option is available only for the following payment methods:

Direct Debit SEPA, Payment by Invoice, Prepayment and Barzahlen/viacash.

Due date in Days

Figure 40

- () For *Direct Debit SEPA*, enter the number of days after which the payment is debited (must be between 2 and 14 days).
- (1) For **Payment by Invoice**, enter the number of days given to the buyer to transfer the amount to Novalnet (must be greater than 7 days). If this field is left blank, 14 days will be set by default.
- () For **Prepayment**, enter the number of days given to the buyer to transfer the amount to Novalnet (must be greater than 7 days). If this field is left blank, 14 days will be set by default.
- () For *Barzhalen/viacash*, enter the number of days given to the buyer to pay at a store near by. If this field is left blank, 14 days will be set by default for slip expiry.

Payment Action (Debit immediately / Reserve funds for later/ Authorize with zero amount)

You can choose between two options - Capture and Authorize which are both explained below,

- This options is available only for the following payment methods:

Credit Card, Direct Debit SEPA, Direct debit SEPA with payment guarantee, Instalment by SEPA direct debit, Payment by Invoice, Invoice with payment guarantee, Instalment by invoice, PayPal, Googlepay and Applepay.

() Capture - This is the default setting where payments are directly executed, and funds are automatically transferred from buyer's account to the merchant account. This can be changed as per your business requirement.

t action	Capture

Figure 41

() Authorize - Payment details are verified while the funds are reserved, which will be captured later.

Payment action

Paymen

Figure 42

Authorize

Minimum transaction amount for authorization - Transactions from this amount will be "authorized" (reserved) only and captured later. Leave the field blank to authorize all transactions.

Minimum transaction amount for authorization

Figure 43

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() Authorize with zero amount

This option is available only for the Credit Card, Direct Debit SEPA, and Google pay.

If the purchase order succeeds, a transaction with the amount 0 is executed. This gives you the advantage of deducting the amount in advance from the buyer (Example: if certain goods have yet to be manufactured or not in stock).

For the desired payment type, select Authorize with zero amount and click Save.

Payment action	Authorize with zero amount	٣
	Figure 44	

To set an amount for each transaction with the amount 0, navigate to **Orders** \rightarrow **Overview** and Select the respective order of the Novalnet transaction details under the **Details** tab. Click **Book Amount**, enter the desired amount for the \notin 0 transaction (enter 1999 = \notin 19.99 in the smallest currency unit) and click **Book**.

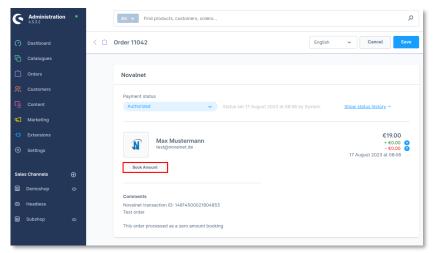


Figure 45

Book Amount	×
Order Booked for this amount	9
1999	
	Book

Figure 46

The amount will be debited and a new TID will be generated.

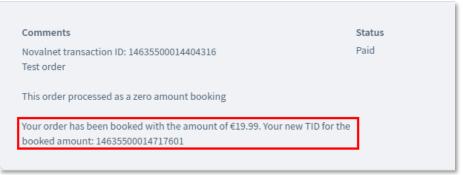


Figure 47

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Payment guarantee configuration

When the basic requirements are met, Novalnet offers you the option to process payments as guarantee payments. For more information about Novalnet guarantee payments,

Please visit: https://developer.novalnet.de/onlinepayments/aboutguarantee

This option is available only for Direct Debit SEPA with payment guarantee, Instalment by Direct

Debit SEPA, Invoice with payment guarantee and Instalment by Invoice.

Basic requirements:

- Allowed B2C countries: Germany, Austria, Switzerland
- Allowed B2B countries: European Union
- Allowed currency: €
- Minimum order amount: 9,99 € or more
- Age limit: 18 years or more
- The billing address must be the same as the shipping address

Force Non-Guarantee payment

This option is available only for Direct Debit SEPA with payment guarantee and Invoice with payment

guarantee.

Enable this option to process payments as non-guarantee payments when the guarantee conditions are not met.

Force non-guarantee payment

Figure 48

Allow B2B Customers

This option is available only for Direct Debit SEPA with payment guarantee, Invoice with payment

guarantee, Instalment by Direct Debit SEPA and Instalment by Invoice.

Enabling this option will allow B2B buyers in your shop system.

Allow B2B customers



Figure 49

Allowed currencies

This option is available for all payment methods

Select the currencies to which the payment methods to process.

Allowed currencies EUR ×

Figure 50

Allowed countries

This option is available for all payment methods

Austria 🗙 Germany 🗙

Select the countries to which the payment method should applicable or to display in the checkout page.

Allowed countries

Figure 51

NOVALNET AG Payment Institution Feringastr.4 85774 Unterföhring



Allowed countries (B2B)

This only for the following payment option is available methods:

Direct debit SEPA with payment guarantee, Invoice with payment guarantee, Instalment by SEPA direct debit and Instalment by invoice

Select the countries where payment methods should be displayed on the checkout page for B2B categories.

Allowed countries (B2B)	Austria ×	Switzerland ×	Germany X

Figure 52

Allowed countries (B2C)

This option is available only for the following payment methods:

Direct debit SEPA with payment guarantee, Invoice with payment guarantee, Instalment by SEPA direct debit and Instalment by invoice

Select the countries where payment methods should be displayed on the checkout page for B2C categories.

Allowed countries (B2C)	Austria 🗙	Switzerland $ imes$	Germany ×

Figure 53

Instalment cycles

Instalment cycle refers to the pre-defined period for partial payments that allow the buyers to pay their full order amount in parts. The intervals or cycles vary based on shop admin configuration.

This option is available only for **Instalment by Direct Debit SEPA** and **Instalment by Invoice**.

Define which installment cycles you wish to offer in your shop (e.g. 2 cycles, 3 cycles, 4 cycles, 6 cycles etc.) and click **Save**. The buyer can then choose among these instalment cycles, if they wish to pay in instalments.

nstalment cycles 2 Cy	nstalment cycles	2 Cycles 🗶	4 Cycles 🗙	6 Cycles 🗙	8 Cycles 🗶	12 Cycles 🗶	18 Cycles 🗶	24 Cycles 🗶
--	------------------	------------	------------	------------	------------	-------------	-------------	-------------

Figure 54

The pre-defined instalment details will be visible for the buyer under the chosen instalment payment method as shown below,

Choose the financing option that best fits your needs and you will be charged based on that chosen plan
charged based on that chosen plan
Instalment cycles* 4 Installments / € 26,00 per month

Figure 55

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3.2 Additional configuration for Credit/Debit Cards

Enforce 3D secure on payment outside EU

By enabling this option, all payments from cards issued outside the EU will be authenticated via 3DS 2.0 SCA.

Enforce 3D secure payment outside EU

Figure 56

3.3 Additional configuration for Apple pay payment

Business Name

This is the text that appears as PAY 'BUSINESS NAME' in the Apple Pay modal payment sheet.

Business name shopware.novalnet.de

Figure 57

3.4 Additional configuration for Google Pay Payment

Enforce 3D secure payment outside EU

By enabling this option, all payments from cards issued outside the EU will be authenticated via 3DS 2.0 SCA.

Figure 58

Business name

This is the text that appears as PAY 'BUSINESS NAME' in the Google Pay modal payment sheet.

Business name	shopware.novalnet.de
	Figure 59

Tel.: +49 89 9230683-19 Fax: +49 89 9230683-11 E-Mail: <u>technic@novalnet.de</u> Tax id: DE254954139



4 MANAGING SHOPWARE ADMIN PANEL

4.1 Order Management

Manage your orders and view their details under **Orders** \rightarrow **Overview** in your Shopware admin panel as shown below,



Figure 60

4.2 Transaction overview

Click the order number as shown below,

Order number	Sales Channel	Customer name	Billing address	··· Order value	Order status	Payment status	Delivery status	
10108	Demoshop	Tester, Novalnet	Feringastr.4, 85774 Unterföhring	3,00€	Open	Pald	Open	
10107	Demoshop	Tester, Novalnet	Feringastr.4, 85774 Unterföhring	3,00€	Open	Paid	Open	
10106	Demoshop	Maier, Norbert	Hauptstr. 9, 66862 Kaiserslautern	20,00€	Open	Open	Open	

Figure 61

You will have a detailed overview of the Novalnet transaction details under the Details tab, as shown below

General [Details Documents		
Novalnet			
Payment sta	itus		
Paid		 Status set 5 June 2023 at 08:01 by System 	Show status history \rightarrow
N	Norbert Maier test@novalnet.de		€20.00 + €20.00 - €0.00 5 June 2023 at 08:01
Refun	nd		
Comments			
Novalnet tra Test order	Insaction ID: 147877000405	16118	

Figure 62

4.3 Order details for Instalment payments

To review the completed and pending payments for a particular instalment order, click the order number and scroll down to the **Instalment Summary** section as shown below,

Instalm	nent Summary				
S.No	Novalnet Transaction ID	Amount	Next Instalment Date	Status	
1	14815200041619908	€10.00	2023-09-24	Paid	•••
2	14239560660513233	€10.00	2023-10-24	Paid	•••
3	14028931960006376	€10.00	2023-11-24	Paid	•••
4	14649575663936554	€9.98		Paid	

Figure 63

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4.4 Admin order creation

This order creation process supports only for the *Payment by Invoice, Prepayment, Barzahlen/viacash and Multibanco.*

To create an order from the shop admin panel, navigate to **Orders** \rightarrow **Overview** as shown in Figure 57. Click **Add order** as shown below,

6	Administration •	Orders 🗸 Search all orders							م
Ø	Dashboard			O	rders (10)			English	Add order
Ф	Catalogues	0	Order number	Sales Channel	Customer name	Billing address	··· Order value	Order status	Payment status
ĉ	Orders		10009	shopware6	Maier, Norbert	Hauptstr, 66862 Kaiserslautern	€79.96	• Open	 Failed
	Overview		10008	shopwareó	Maier, Norbert	Hauptstr, 66862 Kaiserslautern	€19.99	Open	Open
Ř	Customers		10007	shopware6	Maier, Norbert	Hauptstr, 66862 Kaiserslautern	€5.00	 Open 	 Open
G	Content		10006	shopwareó	Tester, Novalnet	Musterstr, 2, 85737 ismaning	€70.00	Open	 Failed
₽	Marketing	0	10005	shopwareó	Tester, Novalnet	Musterstr, 2, 85737 ismaning	€19.99	Open	Paid
÷	Extensions		10004	shopwareó	Maier, Norbert	Hauptstr, óó862 Kaiserslautern	€5.00	Open	 Failed
ŝ	Settings	0	10003	shopwareó	Maier, Norbert	Hauptstr, 66862 Kaiserslautern	€39.98	Open	• Failed

Figure 64

Go to **Customer** tab in the pop-up that appears, click **Add new customer** to add a new customer, or choose an existing customer from the list for whom order needs to be created.

Sear	rch			,O Add new c	ustomer
	Name	Customer number	Sales Channel	Email address	
0	Norbert Maier	10000	shopware6	test@novalnet.de	
	Max Mustermann	SWDEMO10000	Headless	test@example.com	

Figure 65

Then, go to **Products** tab, click **Add Product** and choose the products.

Customer	Products	Options				
Search	items			Q	Add produ	ict 🗸
	Selecte	ed: 1 Delete				
	1 x	Variant product (Colour: White Size: M)	€19.99	19 %	€19.99	•••

Figure 66

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Next, go to **Options**, choose the Payment method from the drop-down list, shipping address and click **Preview order**.

New order	
Customer Products Options	
Order	
Disable automatically applied promotions	
Order language	Promotions
English 🗸	
Payment	
Payment method	Billing address *
Novalnet Payment 🗸	Select billing address 🗸
Currency	
Euro	~
Shipment	
Shipping method	Shipping costs
Standard 🗸	0 €
	Shipping address *
	Cancel Preview order

Figure 67

After clicking the **Preview order** the **General** tab will appear. Go to **Details** tab to view the order details and payment details. After viewing the details, Select the novalnet payment and click **Save order**.

			4
2			
Payment m	ethod *		
Novalnet	Payment		~
details to make payr	nent		G Barzahlen # viscosh
	Payment m	Payment method * Novalnet Payment	Payment method * Novalnet Payment

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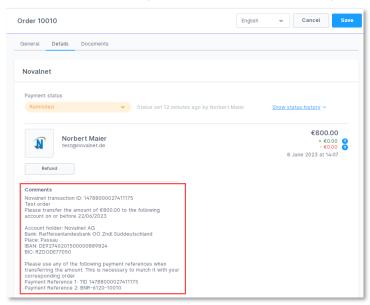


Choose the appropriate remind payment setting and click **Remind** in the pop-up as shown below,

Remind payment	×
Do you want to remind the customer to pay this order with "Invoice"?	
No	Remind

Figure 69

Order is now successfully created and Comments are updated in the shop admin panel as shown below





4.5 Confirming / Cancelling a transaction

Depending on your "<u>Payment action</u>" configuration, the order status will be automatically set to "**Authorized / Open**" if authorization (reservation) is required for an order.

- "Authorized" payment status is set by default for Credit/Debit Cards, Direct Debit SEPA, Direct Debit

SEPA with payment guarantee, Instalment by Direct Debit SEPA, Invoice with payment guarantee, Instalment by Invoice, Google Pay and Apple Pay based on your Payment action.

***** "Open" payment status is set by default for Invoice and PayPal based on your Payment action.

You can **confirm** or **cancel** a transaction which is either **Authorized** or **Open**. Navigate to **Orders** \rightarrow **Overview** in your shop admin panel and choose the order. To confirm the "**Authorized** or **Open**" order, click **Confirm** on the order detail page as shown below,

	87,39 €
	+0,00€ (2) -0,00€ (2)
	13/05/21
	13/03/21
Status	
Open	



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Then, click **Confirm** in the **Manage Transaction** popup as shown below. After manual confirmation, Novalnet will process the transaction.

Manage Transaction	×
Are you sure you want to capture the payment?	
	Confirm

Figure 72

To cancel an "Authorized or Open" order, click Cancel on the order detail page as shown below,

Novalnet tester test@novalnet.de		87,39 € + 0,00 € • 0,00 € 13/05/21
Confirm Cancel		
Comments 4ovainet transaction ID: 14366100001716566 Fest order	Status Open	

Figure 73

Then, click **Confirm** in the **Manage Transaction** popup as shown below. After you have cancelled the order, Novalnet will cancel the transaction.

Manage Transaction	×
Are you sure you want to cancel the payment?	
	Confirm

Figure 74

After you have confirmed or cancelled, the new transaction details will be displayed under **Comments** as shown below. Refer to the chapter **4.2 Transaction Overview** for more details about the **Comments**.

Novalnet		Novalnet	
Novalnet tester test@novalnet.de	87,39 € +87,39 € -0,00 € ● 13/05/21	Novalnet tester test@novalnet.de	87,39 € +87,39 € ? -0,00 € ? 13/05/21
Comments Status Novalnet transaction ID: 14366100001716566 Paid Text order Paid		Comments Status Novalnet transaction ID: 14366100001716566 Paid Test order The transaction has been canceled on 13/05/2021 06:58:58	
Figure 75		Figure 76	

4.6 Refunding an order

You can refund the buyer either the full or partial order amount. Refund can be initiated by navigating to **Orders** \rightarrow **Overview**, selecting the particular order and clicking **Refund** as shown below,

		87,39€
Novalnet tester test@novalnet.de		+ 87,39 € 🕜
test@novalnet.de		-0,00€ 📀
		13/05/21
Refund		
Comments	Status	
Novalnet transaction ID: 14366100001716566	Paid	
Test order		

Figure 77

Please follow the steps below to issue a refund.

Step 1: Enter the Refund amount.

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Step 2: Note down the Refund reference for your future reference (only for existing transactions).

Step 3: Click **Refund** to refund the amount to the buyer.

Refund	×
Refund amount	0
300	
Refund reference	
Refund reference	
	Refund

Figure 78

Once the full order amount has been refunded, the order status will be changed. At this point, a new transaction (TID) will be generated. You will see the new transaction status under **Comments** section of the order. Refer to the chapter <u>4.2 Transaction Overview</u> for more details about the **Comments**.

4.7 Refunding Instalment orders

To refund an instalment order, navigate to **Orders -> Overview** and click the order. Scroll down to the

Instalment Summary section and select the icon & click **Refund** next to the Paid instalment cycle that should be refund.

S.No	Novalnet Transaction ID	Amount	Next Instalment Date	Status	
1	14815300029122583	€16.00	2023-09-25	Paid	
2	14190818936609493	€16.00	2023-10-25	Paid	
3		€16.00	2023-11-25	Refund	
4		€16.00		Pending	

Figure 79

In the refund pop up that appears, enter the Refund amount and click Refund as shown below,

Refund	×
Refund amount	0
167	
Refund reference	
Refund reference	
	Refund

Figure 80

Once the instalment order amount has been refunded, you will see the new transaction status under **Comments** section of the order. Refer to the chapter <u>4.2 Transaction Overview</u> for more details about the **Comments**.

4.7.1 Cancelling Instalment orders

To cancel the instalment orders, navigate to **Orders** \rightarrow **Overview** in your shop admin panel and select the order. Then, click the **Instalment Cancel** as shown below, after you have cancelled the installment order, Novalnet will Cancel and refund the transaction.

NOVALNET AG Payment Institution Feringastr.4 85774 Unterföhring Tel.: +49 89 9230683-19 Fax: +49 89 9230683-11 E-Mail: <u>technic@novalnet.de</u> Tax id: DE254954139



Notert Maier 1224.00 Standad, .p@forwalnetsolutions.com 2000 .com 2000 .tatienet Caser 2000 Monitaria 2000 Mass transfer the amount of £124.00 to the following account on to for 07/09/2023 2000 Account Inder: Novalisti AG 2000 Basis: Barliesonadoptack OX Ozind Staddeutschland 2000 Fase: Barliesonadoptack OX Ozind Staddeutschland 2000 Fase: Barliesonatoria 2000 Barlie: Barlie: Barlie: Barlie: Barliesonatoria 2000 <tr< th=""><th>rder 1117</th><th>8</th><th></th><th>English</th><th>~ Cancel</th><th>Save</th><th></th></tr<>	rder 1117	8		English	~ Cancel	Save	
Novient transaction 0: 1481520040412794 Test oder Press transfer the amount of €124.00 to the following account on or before 07/09/2023 Account holder: Novient AD Bank: Bartiesentandesbark OD 2nd Sluddeutschland Place: Passau URA: De9/2740/20150000088924 UIC: R22002F77050 Plassa use any of the following payment references when transferring the amount. This is necessary to match if with your corresponding order Payment Bietences 2: Bite-Vi29:11/78 A new installation has been received for the Transaction ID: holds2: Sub-Vi29:Viv with mount cE1300.00 the new installation	-	flaranceds_p@novalnetsolutions.com	n		+ e	124.00 0 €0.00 0	
	Novalnet Test orde Please tri on or bef Account I Bank: Rai Place: Pa IBAN: DE BIC: RZO Please ut transferri correspoi Payment A new int	transaction ID: 1481520040412794 or holder: Novalnet AG Teleriandrestanka. OD 2nd Süddeutschlan sau 27A02150000089824 OEK73602 mg el moint. This in necessary to match nding order Reference 1: TID 1481520040412794 Reference 2: NIN-6731-11178	d when it with your ction ID:				
	S.No	Novalnet Transaction ID	Amount	Next Instalment Date	Status		
S.No Novalnet Transaction ID Amount Next Instalment Date Status	1	14815200040412794	€31.00	2023-09-24	Paid		

Figure 81

① Further, there will be no recurring instalments for that order.

Once the instalment order has been successfully cancelled, you will see the new transaction status under **Comments** section of the order. Refer to the chapter <u>4.2 Transaction Overview</u> for more details about the **Comments**.

4.7.2 Instalment Cancellation Options

To cancel the instalment orders through options, navigate to **Orders** \rightarrow **Overview** in your shop admin panel and select the order. Click **Instalment Cancel** to cancel as shown below,

der 11188		English V Cancel Sa
Payment sta	atus	
Paid	Status set 35 minutes ago by System	Show status history →
N	Norbert Maier flaranceds_p@novalnetsolutions.com	€64.00 + €64.00 - €000 24 August 2023 at 12:50
Instalment	Cancel	- · · · g- · · · · · · · · · ·

Figure 82

Please follow the below steps to cancel the instalments in two different ways,

() Cancel All Instalment - Clicking this option will cancel the current instalment and all the subsequent instalment orders as shown below,

syment sta	tus	
Paid	Status set One minute ago by System	Show status history +
N	Norbert Maier faranceds_pignovainetsolutions.com	€64.00 + €64.00 - €0.00 ♀
		24 August 2023 at 12:12

Figure 83

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	-				
S.No	Novalnet Transaction ID	Amount	Next Instalment Date	Status	
1	14815200043604589	€16.00	2023-09-24	Refunded	
2		€16.00	2023-10-24	Canceled	
3		€16.00	2023-11-24	Canceled	
4		€16.00		Canceled	

Figure 84

() Cancel All Remaining Instalment - Clicking this option will cancel all the upcoming instalment orders excluding the current instalment in progress as shown below,

Payment stat	US		
Paid	*	Status set One minute ago by System	Show status history →
			€64.00
N	Norbert Maier flaranceds_p@novalnetsolut	ions.com	+ €64.00 - €0.00
	naranaoas_p@naranacaoaa		24 August 2023 at 12:12

Figure 85

Instalment Summary					
S.No	Novalnet Transaction ID	Amount	Next Instalment Date	Status	
1	14815200043515632	€16.00	2023-09-24	Paid	
2		€16.00	2023-10-24	Canceled	
3		€16.00	2023-11-24	Canceled	
4		€16.00		Canceled	

Figure 86



5 UNINSTALLATION

5.1 Plugin Uninstallation via Composer

Follow the below steps to uninstall the Novalnet Payment Plugin via Composer from the shop root directory,

Step 1: Run the following command in your terminal to uninstall Novalnet payment plugin,

bin/console plugin:uninstall NovalnetPayment

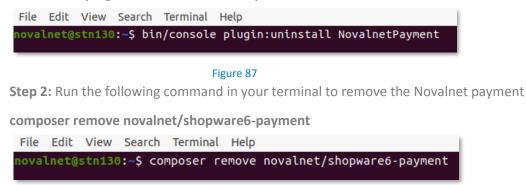
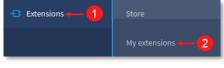


Figure 88

5.2 Plugin Uninstallation via Package

To uninstall the Novalnet Payment Plugin via package, please follow the steps below,

Step 1: Navigate to Extensions → My extensions as shown below,





Step 2: Then click • Activated switch to deactivate Novalnet Payments.

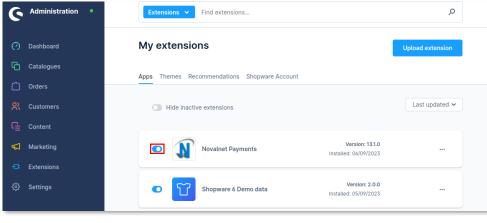


Figure 90

21



Step 3: Finally, click Uninstall as shown below,

6	Administration •	Extensions V Find extensions		م
Ø	Dashboard	My extensions		Upload extension
	Catalogues	Arrow Thomas December 20 arrows Arrows		
ĉ	Orders	Apps Themes Recommendations Shopware Account		
	Customers	Hide inactive extensions		Last updated 🗸
ſ	Content			
₽	Marketing	• Shopware 6 Demo data	Version: 2.0.0 Installed: 05/09/2023	
	Extensions			ninstall
	Settings	Novalnet Payments (inactive)	Version: 13.1.0 Installed: 06/09/2023	

Figure 91

Step 4: Click Oswitch to Remove all plugin data permanently and click Uninstall as shown below,

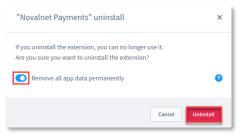


Figure 92

Step 5: Click Remove, to delete the Novalnet payment plugin.

G	Administration •	Extensions V Find extensions	Q
ଡ	Dashboard	My extensions	Upload extension
С	Catalogues	Apps Themes Recommendations Shopware Account	
ĉ	Orders	Apps Themes Recommendations Shopware Account	
	Customers	Hide inactive extensions	Last updated 🗸
G	Content		
ل ک	Marketing	• Shopware 6 Demo data	Version: 2.0.0
	Extensions		Remove
	Settings	Novalnet Payments	Version: 13.1.0 Install ···
Sale	s Channels 🕀		

Figure 93

Step 6: In the pop-up notification, confirm deletion by clicking click Remove as shown below,

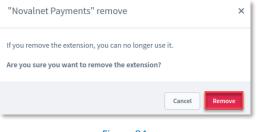


Figure 94

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6 TECHNICAL SUPPORT THROUGH NOVALNET

For any questions or further enquiries please contact one of the following departments as per your requirement. Our in-house experts are ready to assist you in case of queries or issues.

For installation assistance contact technic@novalnet.de or call +49 89 9230683-19.

For a **merchant account, new payment plugin or additional payment methods,** please contact <u>sales@novalnet.de</u> or call +49 89 9230683-20.

If you have any recommendations or suggestions for improvement kindly share your thoughts with us on <u>technic@novalnet.de</u> or call us at +49 89 9230683-19.

For our License details see for Freeware License Agreement.

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