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Installation Guide for

Shopware 6 Novalnet Subscription Plugin

Version	Date	Remarks	
2.3.3	2.3.3 13.09.2024	[Enhanced] Novalnet subscription plugin has been optimized for new test	
2.5.5	13.03.2024	cases	

For the previous version changelog, go to

https://github.com/Novalnet-AG/shopware6-subscription-integration-novalnet/blob/main/changelog.txt

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Pa Gu	WALNET AG yment Institution tenbergstr. 7 35748 Garching	Tel.: +49 89 9230683-19 Fax: +49 89 9230683-11 E-Mail: <u>technic@novalnet.de</u> Tax id: DE254954139	Board of Directors: Gabriel Dixon (CEO), Johnson Rajdaniel (CFO) Chairman of the supervisory Board: Frank Haussmann Commercial register number: HRB 167381



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1 ABOUT SUBSCRIPTION PLUGIN

This plugin streamlines product buying and selling through subscriptions and recurring payments to develop consistent revenue yields. The shop admin can create subscription plans that vary in fee types (trial, initial, % of regular), subscription extending options, and much more.

The Novalnet Subscription plugin for Shopware comes with the following features:

- Allow end-users to buy one-off products and subscriptions in one mixed cart.
- Set up subscription payments for multiple products with ease.
- Allow end-users to change payment methods and cancel subscriptions.
- Allow switching subscription products and quantity.
- Subscription management is enhanced for suspending, reactivating, and changing the next cycle date process.

This Plugin version (2.3.3) supports the following versions of Shopware 6:



To get started:

- 1. Log in to your Shopware 6 shop system.
- 2. Ensure that you have extracted the subscription plugin package from the zip file you received. If you received only the installation guide without the subscription plugin package (zip file), please email <u>technic@novalnet.de</u> with your merchant ID.

2 PLUGIN INSTALLATION

2.1 Plugin Installation via Package

To install the Novalnet Subscription Plugin, please go to your shop system and follow the steps below. **Step 1**: Navigate to **Extensions** \rightarrow **My extensions** are in your shop admin panel, as shown below.

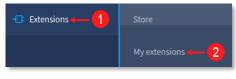
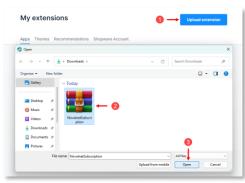


Figure 1

Step 2: Click **Upload extension** and choose the **NovalnetSubscription.zip** file that you will find included in the Novalnet Shopware plugin package.





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Step 3: Once uploaded, the Subscriptions plugin will be shown under the Apps tab as shown below.

ଡ଼	Administration •	Extensions V Find extensions	م	4
Ø	Dashboard	My extensions	Upload extension	
Ф	Catalogues	Area Therese Decemendations Charmen Areas		
ĉ	Orders	Apps Themes Recommendations Shopware Account		
ŝ	Customers	Hide inactive extensions	Last updated 🗸	
G	Content			
₽	Marketing	Subscriptions Version: 2.3.3	Install	
-0:	Extensions			
¢	Settings			

Figure 3

Step 4: Next, click **Install** to install the Novalnet Subscription plugin.

6	Administration •	Extensions V Find extensions	Q	4 🤉
Ø	Dashboard	My extensions	Upload extension	
С	Catalogues	Apps Themes Recommendations Shopware Account		
Ê	Orders	Apps memes recommendations shopware Account		_
R	Customers	Hide inactive extensions	Last updated 🗸	
G	Content			
Å	Marketing	Subscriptions Version: 2.3.3	nstall	
-@:	Extensions			
ŝ	Settings			
		Figure 4		
Step	5: Then, clicl		s cription pl	ugin.
Step C	5 : Then, clicl		s cription pla م	ugin. 4 🕫
Ster C		toggle switch to activate the Subs		
6	Administration •	toggle switch to activate the Subs	م	
©	Administration • Dashboard	toggle switch to activate the Subs	م	
©	Administration • Dashboard Catalogues	toggle switch to activate the Subs	م	
С О С	Administration • Dashboard Catalogues Orders	Extensions Find extensions My extensions Apps Themes Recommendations Shopware Account	D Upload extension	
С С С С С С С	Administration • Dashboard Catalogues Orders Customers	Extensions Find extensions My extensions Apps Themes Recommendations Shopware Account	D Upload extension	
	Administration • Dashboard Catalogues Orders Customers Content	Extensions Extensions Find extensions My extensions Apps Themes Recommendations Shopware Account Image: Hide inactive extensions Wersion: 2.3.3	C Upload extension	
	Administration • Dashboard 1 Catalogues 1 Orders 1 Customers 1 Content 1 Marketing 1	Extensions Extensions Find extensions My extensions Apps Themes Recommendations Shopware Account Image: Hide inactive extensions Wersion: 2.3.3	C Upload extension	

Figure 5

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2.2 Upgrading the Subscription Plugin

- ① You can get the updated plugin directly from the Shopware store, or by contacting our technical team.
- An earlier version of the Novalnet Subscription plugin should be installed in the shop to update the store.

2.2.1 Update (Local Update)

You can update the Novalnet Subscription plugin to the current version in your shop backend without changing the previous product subscription configuration.

✓ A Shopware account is not required to update the Novalnet Subscription plugin in your shop system.
Step 1: Navigate to Extensions → My extensions and click Upload extension as shown in Figures 1 and 2.

Step 2: Click the icon under Subscriptions and then click Update to [version number.]

ଡ଼	Administration •	Extensions 👻 Find extensions		ତ 🞝 ସ
Ø	Dashboard	My extensions		Upload extension
Ф	Catalogues			
ථ	Orders	Apps Themes Recommendations Shopware Account		
ĝ	Customers	Hide inactive extensions		Configure
G	Content			Update to 2.3.3 Uninstall
₽	Marketing	Subscriptions	Version: 2.3.2 Update Installed: 12/09/2024	
÷œ	Extensions			
¢	Settings			

Figure 6

Step 3: Next, the updated version of the Subscriptions plugin will be listed under the **Apps** (as shown in the image below).

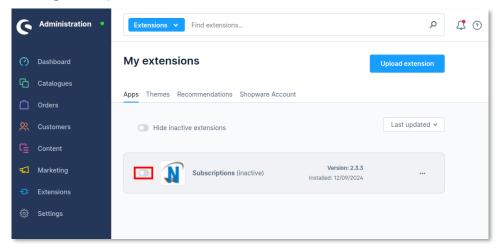


Figure 7



Step 4: Uninstall the plugin as a next step to update it.

ଡ଼	Administration •	Extensions V Find extensions P	
Ø	Dashboard	My extensions Upload extension	
С	Catalogues		
ĉ	Orders	Apps Themes Recommendations Shopware Account	
e S	Customers	Hide inactive extensions Last updated ~	
G	Content		
Å	Marketing	Subscriptions (inactive) Version: 2.3.3 Installed: 12/09/2024	
-0:	Extensions	Uninstall	
ŝ	Settings		



Step 5: In the pop-up notification, click **Uninstall**.

"Subscriptions" uninstall	×
If you uninstall the extension, you can no longer use it. Are you sure you want to uninstall the extension? Remove all app data permanently	0
Cancel	Uninstall
Figure 9	

Step 7: Refer to the topic <u>2.1 Plugin Installation via Package</u> to install the plugin, as shown in Figure 4 and Figure 5.

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3 MANAGING SUBSCRIPTION

3.1 Subscription configuration

To see the configurations, navigate to **Extensions** \rightarrow **My extensions** and click \square on the right and choose **Configure** from the options as shown below.

6	Administration •	Extensions V Find extensions	ە 🕽 م
Ø	Dashboard	My extensions	Upload extension
С	Catalogues		
۵	Orders	Apps Themes Recommendations Shopware Account	
ŝ	Customers	Hide inactive extensions	Last updated 🗸
G	Content		
₽	Marketing	Subscriptions Version: 2.3.3 Installed: 12/09/2024	
-0:	Extensions		Configure
	Settings		Uninstall

Figure 10

The subscription configuration page will be displayed as shown below.

Subscriptions by Novainet AG	Save
Subscription Management	
Sales Channel	
All Seles Channets	~
Subscription Payment methods	0
Novalnet Payment	~
Allow end-user cancellation	0
Send cancellation notification	0
test@novalnet.de	
Allow the end-user to change the next cycle date	0
Allow the end-user to suspend the subscription cycle	0
Allow end-user to change the payment method during runtime	0
Restrict the end-user to place subscription orders while already having an "ACTIVE" subscription.	0
Allow end-user to change the product and product quantity during runtime	0
Calculate shipping only for initial order	0
Send renewal reminder to end-user	0
Mixed Checkout	0
Retry failed payments until (in days)	0
0	

Figure 11

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3.1.1 Dynamic Subscription Product Group Creation

Go to **Catalogues** → **Dynamic product groups** → **Add dynamic product group** as shown below.

ଡ଼	Administration •		Dynamic product groups → Search dynamic product groups			
	Dashboard		Dynamic product groups (1)	English	Add dynamic product group	3
	Catalogues 🔶 🚺	Name	Description	··· Last upda	ated Status	
	Products Reviews					
	Categories					
	Dynamic product groups	- 2				
	Properties					
	Manufacturers					

Figure 12

Provide a group name and other details to create a product group. Choose all the products under the Conditions drop-down and click **Save**.

6	Administration •	All ~ Find products, customers, orders	٩
Ø	Dashboard	Test Product English	✓ Cancel Save ✓ ← 4
Ф	Catalogues		
	Products	General information	
	Reviews		
	Categories	Name *	
	Dynamic product groups		
	Properties	Description	
	Manufacturers	Enter description	
	Dynamic subscription groups		Main product with advanced prices
	Orders		Main product with reviews
<u> </u>	Customers		Main product
ſ≞	Content	Conditions	Main product, free shipping with highlighting Variant product
V	Marketing	Conations	Main product with properties
Ð	Extensions	Product Is equal to +2	
٢	Settings		
Q	Collapse menu	Add AND condition Add subcenditions	Delete container
	Max Mustermann	Add OR condition	Detete all conditions
	Administrator	Preview	

Figure 13

The dynamic product group is listed below.

G Administra	ation •			Dynamic product groups - Search dynamic product groups			م		
O Dashboard			I	Dynamic product groups (1)		English	~ A	dd dynamic product group	
Catalogues			Name	Description		···· La	st updated	Status	
Orders		0	Test Product			30 November 20	23 at 04:52	Valid	
<mark>앉</mark> Customers			itest Product			50 1101011001 20	20 41 00.02	TUBU	

Figure 14

Go to **Catalogues** → **Dynamic subscription groups** → **Add dynamic subscription group** as shown below.

subscriptions Group
Add dynamic subscription group 🛛 🔶 3
Created

Figure 15

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Under **Subscription** Mode, enable the **Activate Subscription**, select the dynamic product groups option for the product detail page from the drop-down menu, provide the other settings, and click **Save**. The subscription settings cannot be modified under the products group.

6	Administration •		All 👻 Find products, customers, orders	ρ
Ø	Dashboard	< 6	Dynamic subscription groups Saw	
Ø	Catalogues Products			
	Reviews Categories		Subscription mode	
	Dynamic product groups Properties		Manage product subscriptions to allow end-users to subscribe for products for certain period. Subscription products can be offered in discounted prices to end-users to encourage subscription purchases.	
	Manufacturers Dynamic subscription groups		Activate subscription	
	Orders		Convert this product to a subscription based product Subscription & One-off purchase	
ANNE -	Customers Content		Select the predefined option for the product detail page Subscription Product	
	Marketing Extensions		Select the Dynamic product groups option for the product detail page	
٢	Settings		Test Product	2
0	Collapse menu Max Mustermann			
	Administrator		Interval Settings	
			Multiple Subscription Option	- 3
			Subscription Period day v	
			Subscription Interval Expire after every V Never expire V	
			Free trial Free trial period •	
			Free trail not allowed v days v Sign-up free	
			sign-spite e.g. 590	
			Description text on detail page Enter the text want to display in the product detail page	
			Subscription Discount settings	
			Discount applied for O	
			Discount pricing type Value	
			Percentage v 0. %	

Figure 16

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The subscription badge will appear on the product listing page for the subscription products.

Demo store	Enter search term	Q	ం ౖౖౖౖ €0.00*
Home Clothing Free time & electronics			
Clothing			
Manufacturer 🗸 Colour 🗸 Material 🗸	Size Target group Price	✓ Free shipping	
			Name A-Z v
New	New		
	80	(/ /)	
AT P			
Main product with properties	Main product, free shipping with highlighting	Variant product	
Size: S		Colour: Blue Size: M	
Lorem ipsum dolor sit amet, consetetur sadipscing elitr, sed diam nonumy eirmod tempor invidunt ut labore et dolore magna	Lorem ipsum dolor sit amet, consetetur sadipscing elitr, sed diam nonumy eirmod tempor invidunt ut labore et dolore magna	Lorem ipsum dolor sit amet, consetetur sadipscing elitr, sed diam nonumy eirmod tempor invidunt ut labore et dolore magna	
€16.80*	€15.00*	€16.80*	
Add to shopping cart	Add to shopping cart	Details	
Main product with properties Size: 3 Largespin d/or sit amet. conseteur singular sit, set diam mounty eimod tempor invidunt ut labore et dolore magna £16.80*	Main product, free shipping with highlighting to the shipping with highlighting the source of the shipping with the source of th	Variant product Variant product Colos:: Blue Siles: M Lobore: mpum dolor: sil ment, consetetur sadipscing wirds: sed diam nonumy emirod tempor invidunt ut labore et dolore magna	Name A-Z v

Figure 17

The subscription purchase options will be displayed on each subscription-based product detail page.

Demostore	Enter search term	Q	ዶ 📋 €0.00*
Home Clothing Free time & electronics Clothing > Women Variant product			Shopware Fashion
		Ethe.80* Image: A life subgeng costs Fire Independe Color Definition Defi	
		Subscription	

Figure 18



To delete a created product group, navigate to the **Dynamic Product Group** page, choose the product group, click the more options button and choose **Delete**.

ଡ଼	Administration •	Dynamic product groups 👻 Search dynamic product groups					•	2	
Ø	Dashboard	I	Dynamic product groups (1)		English 🗸 🗛	d dynamic product group			
Ф	Catalogues	Name	Description		··· Last updated	Status			5
Ô	Orders	Test Product			30 November 2023 at 06:52	Valid			
R	Customers	rest Product			SU NOVERIDER 2023 at 06-52	valu	Edit		
ſ≞	Content						Duplicate		
Å	Marketing						Delete		

Figure 19

The next step is to confirm deletion, click **Delete** in the Warning window to confirm.

Warning	×
Are you sure you want to delete this item?	
Ca	Delete

Figure 20

① Please note that a dynamic product group must be created to add a dynamic subscription group.

① Deleting a dynamic product group will automatically delete a dynamic subscription group.

6	Administration	•	Dynamic Subscr	٩	
Ø			Dynamic Subsc	ription Group (1)	Add dynamic subscription group
Ф	Catalogues		Name	Description	Created
≏					
왔					
G	Content				

Figure 21

Deleting the dynamic subscription group will not delete the corresponding dynamic product group.

3.1.2 Subscription Supported Payment Types

One or more payment methods can be selected and displayed on the subscription products checkout page.

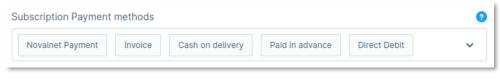


Figure 22

3.1.3 Allow end-user cancellation

Enable this option to allow end-users to cancel the subscription from their end on the order history page.

O	Allow end-user cancellation	?	

Figure 23

12



After enabling the **Cancel** option, it will be displayed on the shop under **My Subscriptions**, as shown below.

Demostore	Enter search term	الله English + ۴ ۵ ک ک	Euro •
Hello, Norbert Norbert Overview	Subscription #10047	Suspend Can	ncel
Your profile	Billing address	Shipping address	
Addresses	Norbert Norbert Hauptstr, 9	Norbert Norbert Hauptstr, 9	
Payment methods	66862 Kaiserslautern	66862 Kaiserslautern	
Orders	Germany	Germany	
My Subscriptions	Subscription Details	Subscription Information	
Log out	Billing Period 1 days cycle repeats until canceled	Current Running Cycle	
	Trial Period NIL	Remaining Cycle Until Canceled	
	Recurring Amount €5.40 + SHIPPING COST	Next Renewal Date 30 Aug 2023 🔗	
	Current Payment Method Prepayment 🔗		

Figure 24

3.1.4 Send cancellation notification

When the customer cancels the subscription, an automated email notification will be sent to the email address specified here.

Send cancellation notification		
test@novalnet.de		

Figure 25

3.1.5 Allow the end-user to change the next cycle date

Allow end-users to change the subscription's next cycle date to future dates on their order history page.

	Allow the end-user to change the next cycle date	?	
--	--	---	--

Figure 26

After enabling, it will be displayed on the shop as shown below.

Subscription #10047 Active	Suspend Cancel
Billing address	Shipping address
Norbert Norbert	Norbert Norbert
Hauptstr, 9	Hauptstr, 9
66862 Kaiserslautern	66862 Kaiserslautern
Germany	Germany
Subscription Details	Subscription Information
Billing Period	Current Running Cycle
1 days cycle repeats until canceled	1
Trial Period	Remaining Cycle
NIL	Until Canceled
Recurring Amount	Next Renewal Date
€5.40 + SHIPPING COST	30 Aug 2023 🔗
Current Payment Method	_
Prepayment 🔗	



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3.1.6 Allow the end-user to suspend the subscription cycle

Enable this option to allow the end user to suspend the subscription cycle from the My Subscription page.

Allow the end	-user to suspend the subscription	cycle 🧿	
	Figure 28		_
			🕅 English 👻 € Euro 🥆
Demo store	Enter search term	Q	ິ ([^]) €0.00*
Home Clothing			
Hello, Norbert Norbert	Subscription #10047 Active		Suspend Cancel
Your profile	Billing address	Shipping address	
Addresses Payment methods Orders	Norbert Hauptstr, 9 66862 Kalserslautern Germany	Norbert Norbert Hauptstr, 9 66862 Kaiserslautern Germany	
My Subscriptions	Subscription Details	Subscription Information	
G→ Log out	Billing Period 1 days cycle repeats until canceled	Current Running Cycle	
	Trial Period NIL	Remaining Cycle Until Canceled	
	Recurring Amount €5.40 + SHIPPING COST	Next Renewal Date 30 Aug 2023 🔗	
	Current Payment Method Prepayment 🔗	-	

Figure 29

3.1.7 Allow end-user to change the payment method during runtime

Enable this option to allow the end user to change the payment method from the **My Subscription** page. For more information refer to the topic <u>4.4 Subscription change payment</u>.



3.1.8 Restrict the end-user to place subscription orders while having an "ACTIVE" subscription

Enable this option to restrict the end-user from placing subscription orders if they already have an "ACTIVE" Subscription in their account.

Restrict the end-user to place subscription orders while already having an "ACTIVE" subscription.

Figure 31

3.1.9 Allow end-user to change the product and product quantity during runtime

Enable this option to allow end users to update the product and quantity on the **My Subscription** page after placing the order. For more information, refer to the topic <u>4.5 Switch Subscription</u>.

Allow end-user to change the product and product quantity during runtime

Figure 32



3.1.10 Calculate shipping only for initial order

Enable this option to calculate the shipping charge for the product only for the initial subscription order, and the recurring orders are shipped for free.



Figure 33

Enable this option to send regular renewal reminders to the end customers.

Send renewal reminder to end-user	
-----------------------------------	--

Figure 34 3.1.12 Mixed Checkout

Enable this option to allow end-customers to check one-off and subscription products in the same order.

Mixed Checkout

Figure 35

3.1.13 Retry failed payments until (in days)

Enter the number of days until payment retrying allowed for failed payment due to payment method decline for temporary reasons.

Retry failed payments until (in days)

Figure 36

3.2 Subscription configurations based on individual and variant product

To view the subscription configuration in an individual product, navigate to **Catalogues** \rightarrow **Products**, select a product, and choose the **Subscription** tab as shown below.

Ø	Dashboard	<	Save	• •	
Ф	Catalogues 🔶 🚺				
	Products 🔶 🙎	General Specifications Advanced pricing Variants Layout Subscription SEO Cross Selling	Revie	ws	
	Reviews	I			
	Categories	General information 3			
	Dynamic product groups	Name *			
	Properties	Main product with properties			
	Manufacturers				
	Dynamic subscription groups	Manufacturer Product number		0	
۵	Orders	Shopware Fashion ~ SWDEM010007			
	Customers	Description			
G	Content	91 ∨ 🔯 B / Ц ∓ X* X. Ξ ∨ •≡ 1≋ Ø 68	5 0	Φ	
Å	Marketing	Lorem ipsum dolor sit amet, consetetur sadipscing elitr, sed diam nonumy eirmod tempor invidunt ut la dolore magna aliquyam erat, sed diam voluptua. At vero eos et accusam et justo duo dolores et ea rebu cilita kasd gubergen, no sea takimata sanctus est Lorem ipsum dolor sit amet. Lorem ipsum dolor sit ar	um. Stet		
	Extensions	cura kasu guotei gieli, no sea takilitata sancuo sex colem nosilin doots si anier. Lohen ipsum doots sir a conseteur sadipscing elitri, sed diam nonumy elimod tempor invidunt ut tabore et doore maga aliquy diam voluptua. At vero eos et accusam et justo duo dolores et ea rebum. Stet clita kasd gubergren, no takimata sanctus est Lorem ipsum dolor sit amet.	am erat, s	sed	
0	Collapse menu				



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The configuration page will be displayed as shown below.

Manage product subscriptions to all products can be offered in discounter	ow end-users to subscribe for products for certain period. Si ed prices to end-users to encourage subscription purchases.	ubscription
Activate subscription		
Display name		
Convert this product to a subscription base Subscription & One-off purchase	ea product	~
Select the predefined option for the prode	uct detail page	
Subscription Product		~
Multiple Subscription Option		
Subscription Period		
day		~
Subscription Interval	Expire after	
every	✓ Never expire	~
Free trial	Free trial period	
Free trail not allowed	✓ days	~
Sign-up fee		
		€
Description text on detail page		
Subscription Discount settings		
Discount applied for		
All recurrings		Ŷ
Discount pricing type	Value	
Percentage	~ 0	%

Figure 38

To view the subscription configuration in a variant product, navigate to **Catalogues** \rightarrow **Products**, select a variant product, and choose the **Variants** tab as shown below.

		General Specifications	Advanced pr	ricing Variants	Layout Subsc	ription SEO Cross S	elling Reviews		
Varian All variar	nts Physical	variants Digital variants							
Searc					Q		rate variants Storefro	ont present	
	Name 🗸	Euro	Sales	Stock	Product number	Media		Active	
	XL	GÐ €19.99 €16.520661157025	0	50	SWDEMO10007.4	•	Upload files	GÐ	
	s	œ €19.99 €16.520661157025	0	50	SWDEMO10007.1	••	Upload files 🗵	GÐ	
	м	œ €19.99 €16.520661157025	0	50	SWDEMO10007.3	•	Upload files 🗵	GÐ	
	L	Ge €19.99 €16.520661157025	0	50	SWDEMO10007.2	••	Upload files	GÐ	

Figure 39

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Click the and select **Edit** in the respective variants.

Choose the **Subscription** tab as shown below.

Varian										
All varia		l variants Digital variants			٩	Filter list 7	enerate variants	Storefrom	t present	ation
	Name 🗸	Euro	Sales	Stock	Product number	Media		Edit Delete		
	XL	GÐ €19.99 €16.520661157025	0	50	SWDEMO10007.4	••	Upload files		GÐ	
	S	GÐ €19.99 €16.520661157025	0	50	SWDEMO10007.1	∞	Upload files		GÐ	
	М	ee €19.99 €16.520661157025	0	50	SWDEMO10007.3	ер 🕼 🕼	Upload files		GÐ	
	L	eə €19.99 €16.520661157025	0	50	SWDEMO10007.2	eə	Upload files		GÐ	

Figure 40

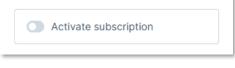
Main prod	uct with properties (Size: XL)	English ~ Cancel Save
← Go back to	variant overview	
	oduct has inherited fields. Meaning that as long as the inherite nked by clicking the link symbol. Clicking the symbol again will	ed state is active the content will be inherited. Inherited fields can I set the inherited state back.
General	Specifications Advanced pricing Subscription	SEO Reviews
Mar	age product subscriptions to allow end-users to subsc lucts can be offered in discounted prices to end-users	
	GÐ Activate subscription	
Disp	ay name	O
69 (convert this product to a subscription based product	

Figure 41

① Subscription configuration settings are the same for individual products and variant products.

3.2.1 Activate subscription

Enable this option to convert a one-off product to a subscription product.





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3.2.2 Activate Multiple Subscription

Enable **Multiple Subscription Option** to configure multiple subscriptions for a product.

Multiple Subscription Option	0
Subscription Duration Options	?
Daily Weekly Monthly Yearly	~
Subscription Length	0
5	

Figure 43

After enabling, the product will be displayed in the shop as shown below.

Food				Name A-Z ¢
Women Men			SUB	\sim
Free time & electronics		/ (E N)	GO	(A A)
Manufacturer	~		23	טן נט
Colour	~	<u> </u>		<u> </u>
Material	~	Main product with properties	Main product, free shipping with highlighting	Variant product
Size	~	Size: S		Colour: Red Size: XL
Target group	~	Lorem ipsum dolor sit amet, consetetur sadipscing elitr, sed diam nonumy	Lorem ipsum dolor sit amet, consetetur sadipscing elitr, sed diam nonumy	Lorem ipsum dolor sit amet, consetetur sadipscing elitr, sed diam nonumy
Price	~	eirmod tempor invidunt ut labore et	eirmod tempor invidunt ut labore et	eirmod tempor invidunt ut labore et
		€19.99*	€20.00*	€19.99*
		Add to shopping cart	Details	Add to shopping cart

Figure 44

After enabling the **Multiple Subscription Option**, the product detail page displays multiple product subscription options for the end customer.

E5.40* Contror: 1 Prices incl. VAT plus shipping costs Colour
Subscription Regularly delivery : 2% discount will be applied to your initial subscription cycle when the trial period is completed. o every 3 weeks Subscription period : For unlimited term & terminable at any time o every 3 months Free Trial: 3 days o yearly Initial Setup Fee: €2.00 Total Delivery items: unlimited (First 3 days free trial period, more to follow) - 1 Add to subscription cart

Figure 45

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3.2.3 Display name

The entered name will be displayed in the product edit option.

Display name	?
Free trial product	

Figure 46

After entering the name, it will be displayed in the "**Edit Product**" option in both the shop front end and the admin interface, as shown below; for more information refer to the topic <u>4.5 Switch Subscription</u>.

Switch Product and Quantity		\times
Product*		
Free trial product		~
Quantity		
1		
	Close	Confirm
Figure 47		

Edit Product Details	×	
Product *		_
Free trial product	~	
Quantity		
1		
	Back Confirm	

Figure 48

3.2.4 Convert this product to a subscription-based product

Choose an option to configure the product as a one-off purchase, subscription purchase, or both.

Subscription & One-off purchase	~
Subscription & One-off purchase	~
Only subscription	

Figure 49

19



3.2.5 Subscription & single buy allowed

The example below shows how it appears in the shop front end when the one-off and subscription options are configured for the product.

	I XL
L	Subscription Subscription () Subscription () 24 discord with leave the subscription cycle when the trait period on complexe. (4) differs for subscription are to be subscription (4) differs for subscription (4) differs (4) d
	(First 3 days free trial period, more to follow) - 1 + Add to subscription cart

Figure 50

3.2.6 Select the predefined option for the product detail page

Choose the type of product that should be preselected on the product detail page.

~
~
~

Figure 51

3.2.7 Only subscriptions allowed

The below example shows how it appears when only the subscription option is configured for the product.

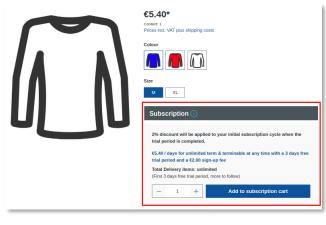


Figure 52



3.2.8 Subscription Interval

Choose the subscription interval here for the period chosen in the following field.

Subscription Interval	()
every	~
every	~
every 2nd	
every 3rd	
every 4th	
every 5th	
every 6th	•

Figure 53

3.2.9 Subscription Period

Choose the subscription period here based on the interval chosen in the previous field.

bscription Period	?
day	~
day	~
week	
month	
year	



3.2.10 Expire after

Choose an expiration period after which the subscription should expire based on the subscription period chosen.

xpire after	U
Never expire	~
Never expire	~ Î
1 day	
2 days	
3 days	

Figure 55

3.2.11 Subscription Duration Options (Only for Multiple Subscriptions)

This field appears only when the **Multiple Subscription Option** is enabled. The recurring subscription duration can be set here, which includes daily, weekly, bi-weekly, monthly, etc.

bscription Duration Options	
	~
Daily	
Weekly	
Biweekly	
Every 3 Weeks	
Monthly	
Every 6 Weeks	



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3.2.12 Subscription Length (Only for Multiple Subscriptions)

This field appears only when the **Multiple Subscription Option** is enabled. The total number of recurring subscriptions can be entered here in numbers based on the duration set above. The period includes any free trial period provided before synchronizing the first renewal date. (Note: If the field is empty, the subscription will be executed endlessly.)

Subscri	ption Length	0
0		

Figure 57

3.2.13 Sign-up fee

Enter an initial sign-up fee for a subscription product. It adds a one-time fixed amount payment, which is taken upfront on subscribing to a product.

gn-up fee	2
5.9	€

Figure 58

3.2.14 Free trial

Select the duration for the Free trial for a product.

Free trial		
1 day	`	~
Free trail not allowed		Î
1 day	~	-
2 days		-
3 days		_
4 days		
5 days		•

Figure 59

3.2.15 Free trial period

Choose a free trial period for the subscription product.

ree trial period	3
days	~
days	~
weeks	
months	

Figure 60

22



3.2.16 Description text on detail page

Enter the text that will be displayed on the subscription product information page.

Description text on detail page	
Enter the text want to display in the product detail page	

Figure 61

3.2.17 Discount Settings

Enter the discount value in Percentage or Absolute that will be applied for the different subscription recurring (Ex, All recurring, only for first recurring, and only for last recurring) value during checkout.

Discount	Settings
----------	----------

Discount applied for			
All recurrings			~
Туре		Value	0
Percentage	~	0	%

Figure 62

3.2.17.1 Subscription Period (Only for Multiple Subscriptions)

The **subscription period** discount type helps you add multiple discounts to different subscription periods during checkout.

Refer to the steps to allow multiple Discount for the different subscription periods,

Step 1: Select the **Subscription period** under the Discount applied for **Step 2:** Click **Allow Multiple Discounts**.

Discount Settings		
Discount applied for	0	
Subscription period	~	Allow Multiple Discounts
	Figure 63	

)3



Step 3: Enter the values in the appropriate fields and click **Save Discount** as shown.

Subscription Discount Settings	×
Discount period type *	
Daily	~
Discount pricing type *	
Percentage	~
Value *	
1	%
	Save Discount

Figure 64

The saved discount entry is displayed below.

scount applied for	0		
Subscription period	~ AI	low multiple disco	unts
Discount period type	Discount pricing type	Value	

Figure 65

To update the discount for your subscription, click on the icon and select the "**Edit**" option as shown below.

Discount period type	Discount pricing type	Edit Delete	
Daily	Percentage	1	

Figure 66

74



Update the discount price type and the value under the **Subscription Discount Settings** as shown below.

Subscription Discount Settings	×
Discount peroid type *	0
Daily	
Discount pricing type *	
Percentage	~
Value *	
1	%
	Update discount

Figure 67

To delete the entry for the subscription discount, click on the icon and select **Delete**, as shown below.

S	
•	
~	Allow multiple discounts
	Edit
Discount pricing type	Delete
Absolute	10.25
	Discount pricing type

Figure 68

When delete is selected, there will be a confirmation popup for deleting the subscription discount.

Warning		×
Do you want to delete the Subscription discount period?		
	Cancel	Delete

Figure 69

As soon as the **Delete** button is clicked, the entry for the subscription discount will be deleted from the section.

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3.3 Readme instructions

Tokenization creation during the initial call

The subscription plugin sends the `isSubscriptionOrder` flag in the RequestDataBag object during the Payment HandlerIdentifier function call. So, the payment provider can tokenize the card data based on the flag.

During recurring orders, the token generated helps identify the payment provider and process the recurring payment internally.

Recurring Payment handling

For recurring payment handling, payment providers should add the new `**recurring**` function in their **Payment HandlerIdentifier** file for process the recurring payment.

For SynchronousPaymentHandler:



For AsynchronousPaymentHandler:

$public\ function\ recurring (AsyncPayment Transaction Struct\ \$transaction,\ Request Data Bag\ \$data Bag,\ Sales Channel Context$
\$salesChannelContext): bool
{
/ Payment provider stuffs /
}

26



4 MANAGING RECURRING PROFILES

4.1 Subscription Orders Overview

Manage the subscription profiles by navigating to **Orders** \rightarrow **Subscription** as shown below.

6	Administration •	
Ø	Dashboard	
Ф	Catalogues	
Ê	Orders 🔶 1	Overview
е С	Customers	Subscription 🔶 2
G	Content	
₽	Marketing	
÷Œ	Extensions	
٥	Settings	

Figure 70

Click **View** to the right of an order as shown below.

6	Administration •		Subscrip	ptions 👻						Q	٢	0 ⊈
	Jashboard		Orders (1)								
	Catalogues	Subscription Number	Sales Channel	Customer name	Order Amount	Status	Interval	Subscription Length	Created	Ending Date ··· ^	Ξ	5
Ċ) (Orders	10047	Demoshop	Norbert Maier	€36.45	Active	1 Day(s)	6 Day(s)	25 January 2024	10 February 2024 at 09:38	-	
	2verview									View		¥
s	Bubscription									Delete		

Figure 71

The subscription details will be displayed under **Overview** as shown below.

ubscription	Edit Product Manual Execution
Overview Transactions	
Details	
Subscription No : 10047 Active ~	€36.45 25 January 2024 at 04:34
Delivery Interval 1 Day(s)	Next recurring 6 February 2024 at 09:38 🔗
Duration 6 Day(s)	Ending Date 10 February 2024 at 09:38
Free Trial NIL	Last Executed Date 5 February 2024 at 09:38
Current Payment Method	
Prepayment	

Figure 72



4.2 Recurring profile overview

You can view the recurring order details in the **Transactions** menu as shown below.

Catalogues					
Orders		Overview Transactions	1		
C Content					
K Marketing		Order history			
Settings		Cycle	Order number	Status	Date
Sales Channels	Ð	Free Trial	10044	Success	10 May 2022, 13:27
Bales Channels	Ð	1	10057	Success	11 May 2022, 10:27
🛗 Saleschannel	⊘				
Storefront					



4.3 Manual order creation

Manual Execution button will be available inside a subscription order, using which merchant can create a recurring order without waiting for the cron to run.

view Transactions	
Details	
Subscription No : 10047	€ 36.45 25 January 2024 at 04:34
Delivery Interval 1 Day(s)	Next recurring 6 February 2024 at 09:38 🔗
Duration 6 Day(s)	Ending Date 10 February 2024 at 09:38
Free Trial	Last Executed Date 5 February 2024 at 09:38
Current Payment Method	

Figure 74

An overlay will confirm recurring order creation once the manual order creation is clicked.

Manual execution for recurring payments	; ×
Are you sure you want to run the next recurring	cycle manually?
	Back Continue

Figure 75

Click **Continue** to create a recurring order.



4.4 Subscription change payment

Changing the payment method in the shop front-end (For end users)

Under **My Account** \rightarrow **My Subscriptions**, the end user can change the payment method used for paying a particular subscription as shown below.

Hello, Norbert Norbert	Subscription #1004	47 Active		Suspend	Cancel
Overview	Billing address		Shipping address		
Your profile Addresses	Norbert Norbert Hauptstr, 9		Norbert Norbert Hauptstr, 9		
Payment methods	66862 Kaiserslautern		66862 Kaiserslautern		
Orders	Germany		Germany		
My Subscriptions	Subscription Details		Subscription Information		
G→ Log out	Billing Period 1 days cycle repeats until cancele	d	Current Running Cycle		
	Trial Period NIL		Remaining Cycle Until Canceled		
	Recurring Amount €5.40 + SHIPPING COST		Next Renewal Date 30 Aug 2023 🔗		
	Current Payment Method		30 Aug 2023 0		
	Prepayment 🔗				
		Figure 76			
Change recurring pay	ment method		×		
Credit/Debit Cards			VISA 👥		
The amount will be debite	of from your credit card anon the order in	a ub mitted			
	ed from your credit card once the order is				
Card holder name					
Norbert Norbert					
Card number					
XXXX XXXX XXXX X	XXX				
Expiry date		CVC/CVV/CID			
MM / YY		XXX			
Google Pay			(G Pay)		
O Direct Debit SEPA			S€PA		
Cash on delivery Payment upon receipt	of goods.				
Paid in advance Pay in advance and ge	et your order afterwards				
Invoice Payment by invoice. Si 	hopware provides automatic invoicinç	g for all customers			
Save Cancel					
	Figure	77			

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4.5 Switch Subscription

Update the products and Product quantity from the shop back-end (For Shop admin)

Novalnet Subscriptions provides a wide range of options to update the product and product quantity for any subscription orders. Under **Orders** \rightarrow **Subscription**, choose respective subscription orders and click **Edit Product** as shown below.

Subscription	Edit Product	Manual Execution
Overview Transactions		
Details		
Subscription No : 10047	29	€5.40 August 2023 at 11:52
Delivery Interval	Next recurring	
1 Day(s)	30 August 2023 at 11:52 🔗	
Duration	Ending Date	
Endless Subscriptions	Until Canceled	
Free Trial	Last Executed Date	
NIL	29 August 2023 at 11:52	
Current Payment Method		
Prepayment		
Figu	ure 78	
Edit Product Details		×
Product *		
Variant product (Size: XL Colour: Red)		× •
Quantity		
2		
	Back	nfirm

Figure 79

Update the products and Product quantity from the shop front end (For end users)



End users can update the product and product quantity for any subscription order, under My Account → My Subscriptions as shown.

Hello, Norbert RK Overview	Subscrip	tion #10596 🥂	tive			Suspend Cancel
Your profile	Billing addres	s		Shipping add	dress	
Addresses Payment methods Orders	Norbert Maier Hauptstr 9 66862 Kaiserslautern Germanv			Norbert Maier Hauptstr 9 6662 Kaiserslautern Germany		
My Subscriptions	Subscription	Details		Subscription	Information	
⊖ Log out	Billing Period Recurrs 6 time(:	s) 1 days cycle		Current Runni 1	ng Cycle	
	Trial Period NIL			Remaining Cyo 5	cle	
	Recurring Amo €19.99 + SHIPPI			Next Renewal 6 Feb 2024 🔗		
	Current Payme Prepayment 🔗					
	Product Infor	mation				
	Pos.	Product	Quantity	Unit price	Subtotal	Action
	1	RK Test Product	1	€15.39	€15.39	Edit Product
		Fig	gure 80			
vitch Product and Quantity			×			
roduct*						

Product*	
Main Product (Size:S)	~
Quantity	
1	
	Close Confirm

Figure 81

4.6 Renewal for an expired order

The **Renewal order button** will be available inside a subscription order when the order is in expired status; during this time, the merchant can renew an expired subscription order.

6	Administration •		All Y Find products, customers, orders		۵ ک
ю Б	Dashboard Catalogues	< 6	Subscription		Renewal
0	Orders		Overview Transactions		
	Overview				
	Subscription				
8	Customers		Details		
	Content Marketing		Subscription No : 10309 Expired ~	30 January 20	€1.99 24 at 13:13
0 ©	Extensions Settings		Delivery Interval 1 Day(s)	Next recurring 4 February 2024 at 13:13	
Sale	s Channels 🕀		Duration	Ending Date 4 February 2024 at 13:13	
	Demoshop 📀		4 Day(s) Free Trial	Last Executed Date	
	Headless		1 Day(s)	5 February 2024 at 05:05	
	Subebon O		Current Payment Method Invoice		

Figure 82

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Once the **Renewal** button is clicked, an overlay will be shown for renewal order creation.

Subscription Renewal	×
Subscription Interval *	0
1	
Expire after	0
Never expire	~
	Back Renewal

Figure 83

Click on **Renewal** to create the renewal order.

4.6.1 Subscription Interval

This field is filled by default from the end customer's initial order.

Subscription Interval *	0
1	

Figure 84

4.6.2 Expire after

Choose a period after which the subscription expires.

xpire after	2
Never expire	~
Never expire	
1 day	
2 days	
3 days	
4 days	
5 days	
6 days	
7 days	
8 days	
9 days	
10 days	

Figure 85

4.7 Subscription Cancellation from Shop Admin panel

To cancel the subscription, navigate to **Orders** \rightarrow **Subscription** in the shop admin panel and choose the subscription order. Next, change the status to **Cancelled** as shown below.

G Administration	AL V Find products, customers, orders	0 🗘
 Dashboard Catalogues 	C C Subscription Edit Product Manual Execution	
Orders Overview	Overview Transactions	
Subscription 옷 Customers 다르 Content	Details Subscription No : 10047 €36.45	
 Extensions Settings 	Subscription No : 10047 C3.6.45 Active placeholder goes here Active Placeholder Placeholder goes here Active Placeholder goes her	
Sales Channels 💮	Duration Use Suspended Ending Date Ending Date 10 February 2024 at 09:38	
窗 Demoshop ④ 曲 Headless	6 Dayls) Paulo Last Executed Date Free Trial 5 February 2024 at 0958	
🗟 Subebon 🔗	Current Payment Method Prepayment	

Figure 86

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Soon after the order status changes, a cancel window appears. Enter a reason and click **Cancel** as shown below.

×
Cancel

Figure 87

4.8 Subscription Suspend from Shop Admin panel

You can suspend an existing subscription order for a certain period. Navigate to **Orders** → **Subscription** in the shop admin panel and choose the subscription order. Next, change the status to **Suspended**, as shown below.

6 Administration •	All V Find products, customers, orders	⊙ ⊈
Dashboard	< C Subscription Edit Product Manual Execution	
Catalogues	Overview Transactions	
Overview		
앉 Customers 다금 Content	Details	
Marketing	Subscription No : 10047 €36.45 Active 25 January 2024 at 04:34 placeholder goes here	
Settings	Active Next recurring Pending Delivery Inter 1 Day(s) On Hold Explered	
Sales Channels 💮	Suspended Ending Date Cancelled 10 February 2024 at 09:38	
圖 Demoshop	6 Day(s) Falses Free Trial Free Trial S February 2024 at 09:58	
Collapse menu	Current Payment Method Propayment	

Figure 88

After changing the status to **Suspended**, an overlay will be shown in order suspension confirmation. Choose the reason for suspending the order and click **Suspend** as shown below.

Suspend	×
Suspend Reason *	
Back	
Figure 89	

33



4.9 Reactivate subscriptions

You can reactivate the suspended or canceled subscription order after a certain period. Navigate to **Orders** → **Subscription** in the shop admin panel and choose the subscription order. Next, change the status to **Active** as shown below.

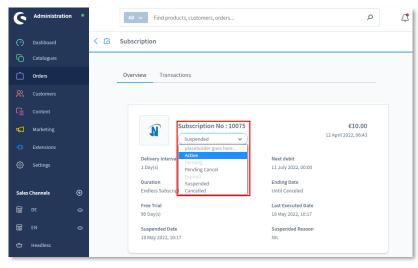


Figure 90

Once the order status is changed to **Active**, an overlay will be shown for order active confirmation. Click **Active** as shown below.

Active	×
Are you sure you want to continue?	
	Back

Figure 91

24



5 UNINSTALLATION

To uninstall the Novalnet Subscription Plugin, please follow the steps below:

Step 1: Navigate to **Extensions** → **My extensions** as shown below.



Figure 92

Step 2: Then click O the toggle switch to deactivate the **Subscriptions** plugin as shown below.

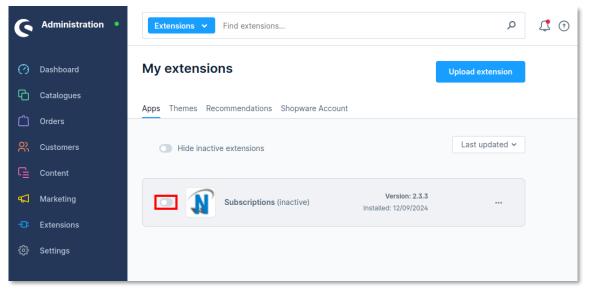


Figure 93

Step 3: To uninstall the Novalnet Subscription plugin, click Uninstall as shown below.

6	Administration •	Extensions V Find extensions	Q	2 🤊
Ø	Dashboard	My extensions	Upload extension	
Ф	Catalogues	Apps Themes Recommendations Shopware Account		
Û	Orders	Appa memes Recommendations Shopware Account		
လို	Customers	Hide inactive extensions	Last updated 🗸]
ſ	Content			
Å	Marketing	Subscriptions (inactive) Version: 2.3.3 Installed: 12/09/2024		
-0:	Extensions	Unins	stall	
ŵ	Settings			

Figure 94

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Step 4: Click Otoggle to **Remove all plugin data permanently** and click **Uninstall** as shown below.

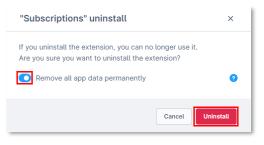


Figure 95

Step 5: To delete the Novalnet Subscription plugin, click **Remove** as shown below.

6	Administration •	Extensions Find extensions	?
୍ ଜ	Dashboard Catalogues	My extensions Upload extension	
Ê	Orders	Apps Themes Recommendations Shopware Account	
ŝ	Customers	Hide inactive extensions Last updated ~	
G	Content		
¢	Marketing Extensions	Subscriptions Version: 2.3.3 Install Remove	
ŵ	Settings		

Figure 96

Step 6: In the pop-up notification, click **Remove** as shown below.

"Subscriptions" remove	×
If you remove the extension, you can no longer use it. Are you sure you want to remove the extension?	
Cancel	Remove

Figure 97

6 TECHNICAL SUPPORT THROUGH NOVALNET

For any questions or further inquiries, please contact one of the following departments per your requirements. Our in-house experts are ready to assist you in case of queries or issues.

For installation assistance contact <u>technic@novalnet.de</u> or call +49 89 9230683-19.

If you have any recommendations or suggestions for improvement, kindly share your thoughts with us at technic@novalnet.de or call us at +49 89 9230683-19.

For a **merchant account, new payment plugin or additional payment methods,** please get in touch with <u>sales@novalnet.de</u> or call +49 89 9230683-20.

Are you happy with our service and support? Please spend a few minutes to share your success <u>here</u>.

For our License details see the Freeware License Agreement.

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